## SENATE BILL NO. 3

## 102ND GENERAL ASSEMBLY

INTRODUCED BY SENATOR HOSKINS.

0363S.01I KRISTINA MARTIN, Secretary

## **AN ACT**

To amend chapter 620, RSMo, by adding thereto seven new sections relating to exemptions from certain regulations for the purposes of economic development.

Be it enacted by the General Assembly of the State of Missouri, as follows:

Section A. Chapter 620, RSMo, is amended by adding thereto

- 2 seven new sections, to be known as sections 620.3900, 620.3905,
- 3 620.3910, 620.3915, 620.3920, 620.3925, and 620.3930, to read
- 4 as follows:
  - 620.3900. 1. Sections 620.3900 to 620.3930 shall be
- 2 known and may be cited as the "Regulatory Sandbox Act".
- For the purposes of sections 620.3900 to 620.3930,
- 4 the following terms shall mean:
- 5 (1) "Advisory committee", the general regulatory
- 6 sandbox program advisory committee created in section
- 7 620.3910;
- 8 (2) "Applicable agency", a department or agency of the
- 9 state that by law regulates a business activity and persons
- 10 engaged in such business activity, including the issuance of
- 11 licenses or other types of authorization, and which the
- 12 regulatory relief office determines would otherwise regulate
- 13 a sandbox participant. A participant may fall under
- 14 multiple applicable agencies if multiple agencies regulate
- 15 the business activity that is subject to the sandbox program
- 16 application. "Applicable agency" shall not include the

17 division of professional registration and its boards,

- 18 commissions, committees and offices;
- (3) "Applicant" or "sandbox applicant", a person or business that applies to participate in the sandbox program;
- 21 (4) "Consumer", a person who purchases or otherwise 22 enters into a transaction or agreement to receive a product
- or service offered through the sandbox program pursuant to a
- 24 demonstration by a program participant;
- 25 (5) "Demonstrate" or "demonstration", to temporarily 26 provide an offering of an innovative product or service in 27 accordance with the provisions of the sandbox program;
- 28 (6) "Department", the department of economic 29 development;
- 30 (7) "Innovation", the use or incorporation of a new 31 idea, a new or emerging technology, or a new use of existing 32 technology to address a problem, provide a benefit, or 33 otherwise offer a product, production method, or service;
- 34 (8) "Innovative offering", an offering of a product or 35 service that includes an innovation;
  - (9) "Product", a commercially distributed good that is:
- 37 (a) Tangible personal property; and
- 38 (b) The result of a production process;
- 39 (10) "Production", the method or process of creating
- 40 or obtaining a good, which may include assembling, breeding,
- 41 capturing, collecting, extracting, fabricating, farming,
- 42 fishing, gathering, growing, harvesting, hunting,
- 43 manufacturing, mining, processing, raising, or trapping a
- 44 **good**;

- 45 (11) "Regulatory relief office", the office
- 46 responsible for administering the sandbox program within the
- 47 department;

- 48 (12) "Sandbox participant" or "participant", a person 49 or business whose application to participate in the sandbox 50 program is approved in accordance with the provisions of 51 section 620.3915;
- 52 (13) "Sandbox program", the general regulatory sandbox 53 program created in sections 620.3900 to 620.3930 that allows 54 a person to temporarily demonstrate an innovative offering 55 of a product or service under a waiver or suspension of one 56 or more state laws or regulations;
- 57 (14) "Sandbox program director", the director of the regulatory relief office;
- 59 "Service", any commercial activity, duty, or (15)60 labor performed for another person or business. "Service" shall not include a product or service when its use would 61 62 impact rates, statutorily authorized service areas, or 63 system safety or reliability of an electrical corporation or 64 gas corporation, as defined in section 386.020, as 65 determined by the public service commission, or of any rural 66 electric cooperative organized or operating under the provisions of chapter 394, or to any corporation organized 67 68 on a nonprofit or a cooperative basis as described in subsection 1 of section 394.200, or to any electrical 69 70 corporation operating under a cooperative business plan as described in subsection 2 of section 393.110. 71
- 620.3905. 1. There is hereby created within the
  department of economic development the "Regulatory Relief
  Office", which shall be administered by the sandbox program
  director. The sandbox program director shall report to the
  director of the department and may appoint staff, subject to
  the approval of the director of the department.
  - 2. The regulatory relief office shall:

8 (1) Administer the sandbox program pursuant to sections 620.3900 to 620.3930;

10 (2) Act as a liaison between private businesses and
11 applicable agencies that regulate such businesses to
12 identify state laws or regulations that could potentially be
13 waived or suspended under the sandbox program;

- (3) Consult with each applicable agency; and
- (4) Establish a program to enable a person to obtain monitored access to the market in the state along with legal protections for a product or service related to the laws or regulations that are being waived as a part of participation in the sandbox program, in order to demonstrate an innovative product or service without obtaining a license or other authorization that might otherwise be required.
  - 3. The regulatory relief office shall:
- (1) Review state laws and regulations that may unnecessarily inhibit the creation and success of new companies or industries and provide recommendations to the governor and the general assembly on modifying or repealing such state laws and regulations;
- (2) Create a framework for analyzing the risk level of the health, safety, and financial well-being of consumers related to permanently removing or temporarily waiving laws and regulations inhibiting the creation or success of new and existing companies or industries;
- (3) Propose and enter into reciprocity agreements between states that use or are proposing to use similar regulatory sandbox programs as described in sections 620.3900 to 620.3930, provided that such reciprocity agreement is supported by a two-thirds majority vote of the advisory committee and the regulatory relief office is

**SB 3** 5

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directed by an order of the governor to pursue such reciprocity agreement;

- 41 (4) Enter into agreements with or adopt best practices 42 of corresponding federal regulatory agencies or other states 43 that are administering similar programs;
  - (5) Consult with businesses in the state about existing or potential proposals for the sandbox program; and
  - In accordance with the provisions of chapter 536 and the provisions of sections 620.3900 to 620.3930, make rules regarding the administration of the sandbox program, including making rules regarding the application process and the reporting requirements of sandbox participants. rule or portion of a rule, as that term is defined in section 536.010, that is created under the authority delegated in this section shall become effective only if it complies with and is subject to all of the provisions of chapter 536 and, if applicable, section 536.028. section and chapter 536 are nonseverable, and if any of the powers vested with the general assembly pursuant to chapter 536 to review, to delay the effective date, or to disapprove and annul a rule are subsequently held unconstitutional, then the grant of rulemaking authority and any rule proposed or adopted after August 28, 2023, shall be invalid and void.
  - 4. (1) The regulatory relief office shall create and maintain on the department's website a web page that invites residents and businesses in the state to make suggestions regarding laws and regulations that could be modified or eliminated to reduce the regulatory burden on residents and businesses in the state.
  - (2) On at least a quarterly basis, the regulatory relief office shall compile the relevant suggestions from the web page created pursuant to subdivision (1) of this

subsection and provide a written report to the governor and the general assembly.

- 73 (3) In creating the report described in subdivision
- 74 (2) of this subsection, the regulatory relief office:
- 75 (a) Shall provide the identity of residents and
- 76 businesses that make suggestions on the web page if those
- 77 residents and businesses wish to comment publicly, and shall
- 78 ensure that the private information of residents and
- 79 businesses that make suggestions on the web page is not made
- 80 public if they do not wish to comment publicly; and
- 81 (b) May evaluate the suggestions and provide analysis
- 82 and suggestions regarding which state laws and regulations
- 83 could be modified or eliminated to reduce the regulatory
- 84 burden on residents and businesses in the state while still
- 85 protecting consumers.
- 5. (1) By October first of each year, the department
- 87 shall submit an annual report to the governor, the general
- 88 assembly, and to each state agency which shall include:
- 89 (a) Information regarding each participant in the
- 90 sandbox program, including industries represented by each
- 91 participant and the anticipated or actual cost savings that
- 92 each participant experienced;
- 93 (b) The anticipated or actual benefit to consumers
- 94 created by each demonstration in the sandbox program;
- 95 (c) Recommendations regarding any laws or regulations
- 96 that should be permanently modified or repealed;
- 97 (d) Information regarding any health and safety events
- 98 related to the activities of a participant in the sandbox
- 99 program; and
- 100 (e) Recommendations for changes to the sandbox program
- 101 or other duties of the regulatory relief office.

- 102 (2) The department may provide an interim report from
  103 the sandbox program director to the governor and general
  104 assembly on specific, time-sensitive issues for the
  105 functioning of the sandbox program, for the health and
  106 safety of consumers, for the success of participants in the
  107 program, and for other issues of urgent need.
  - 620.3910. 1. There is hereby created the "General Regulatory Sandbox Program Advisory Committee", to be composed of the following members:
  - 4 (1) The director of the department of economic development or his or her designee;
  - 6 (2) The director of the department of commerce and 7 insurance or his or her designee;
  - 8 (3) The attorney general or his or her designee;
- 9 (4) A member of the public to be appointed by the 10 governor;
- 11 (5) A member of the public or of an institution of 12 higher education, to be appointed by the governor;
- 13 (6) A member of an institution of higher education, to 14 be appointed by the director of the department of higher 15 education and workforce development;
- 16 (7) Two members of the house of representatives, one 17 to be appointed by the speaker of the house of 18 representatives and one to be appointed by the minority 19 leader of the house of representatives;
- 20 (8) Two members of the senate, one to be appointed by 21 the president pro tempore of the senate and one to be 22 appointed by the minority leader of the senate; and
- 23 (9) An employee of the office of public counsel, to be 24 appointed by the public counsel.
- 25 **2.** (1) Advisory committee members shall be appointed to a four-year term. Members who cease holding elective

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- office shall be replaced by the speaker or minority leader
  of the house of representatives or the president pro tempore
  or minority floor leader of the senate, as applicable. The
  sandbox program director may establish the terms of initial
  appointments so that approximately half of the advisory
- 33 (2) The sandbox program director shall select a chair 34 of the advisory committee every two years in consultation 35 with the members of the advisory committee.

committee is appointed every two years.

- 36 (3) No appointee of the governor, speaker of the house 37 of representatives, or president pro tempore of the senate 38 may serve more than two complete terms.
- 39 3. A majority of the advisory committee shall
  40 constitute a quorum for the purpose of conducting business,
  41 and the action of a majority of a quorum shall constitute
  42 the action of the advisory committee, except as provided in
  43 subsection 4 of this section.
- The advisory committee may, at its own discretion, 44 45 meet to override a decision of the regulatory relief office on the admission or denial of an applicant to the sandbox 46 47 program, provided such override is decided with a two-thirds majority vote of the members of the advisory committee, and 48 49 further provided that such vote shall be taken within 50 fifteen business days of the regulatory relief office's 51 decision.
  - 5. The advisory committee shall advise and make recommendations to the regulatory relief office on whether to approve applications to the sandbox program pursuant to section 620.3915.
- 6. The regulatory relief office shall provide administrative staff support for the advisory committee.

**SB 3** 9

- 7. The members of the advisory committee shall serve without compensation, but may be reimbursed for any actual and necessary expenses incurred in the performance of the advisory committee's official duties.
- Meetings of the advisory committee shall be 62 63 considered public meetings for the purposes of chapter 610. 64 However, a meeting of the committee shall be a closed 65 meeting if the purpose of the meeting is to discuss an application for participation in the regulatory sandbox and 66 67 failing to hold a closed meeting would reveal information that constitutes proprietary or confidential trade secrets. 68 Upon approval by a majority vote by members of the advisory 69 70 committee, the advisory committee shall be allowed to 71 conduct remote meetings, and individual members shall be 72 allowed to attend meetings remotely. The advisory committee 73 shall provide the public the ability to view any such remote 74 meetings.
  - 620.3915. 1. An applicant for the sandbox program shall provide to the regulatory relief office an application in a form prescribed by the regulatory relief office that:
- 4 (1) Confirms the applicant is subject to the 5 jurisdiction of the state;

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- (2) Confirms the applicant has established physical residence or a virtual location in the state from which the demonstration of an innovative offering will be developed and performed, and where all required records, documents, and data will be maintained;
- 11 (3) Contains relevant personal and contact information 12 for the applicant, including legal names, addresses, 13 telephone numbers, email addresses, website addresses, and 14 other information required by the regulatory relief office;

- 15 (4) Discloses criminal convictions of the applicant or 16 other participating personnel, if any; and
- 17 (5) Contains a description of the innovative offering 18 to be demonstrated, including statements regarding:
- 19 (a) How the innovative offering is subject to
- 20 licensing, legal prohibition, or other authorization
- 21 requirements outside of the sandbox program;
- 22 (b) Each law or regulation that the applicant seeks to
- 23 have waived or suspended while participating in the sandbox
- 24 program;
- 25 (c) How the innovative offering would benefit
- 26 consumers;
- 27 (d) How the innovative offering is different from
- 28 other innovative offerings available in the state;
- 29 (e) The risks that might exist for consumers who use
- 30 or purchase the innovative offering;
- 31 (f) How participating in the sandbox program would
- 32 enable a successful demonstration of the innovative offering
- 33 of an innovative product or service;
- 34 (g) A description of the proposed demonstration plan,
- 35 including estimated time periods for beginning and ending
- 36 the demonstration;
- 37 (h) Recognition that the applicant will be subject to
- 38 all laws and regulations pertaining to the applicant's
- 39 innovative offering after the conclusion of the
- 40 demonstration;
- 41 (i) How the applicant will end the demonstration and
- 42 protect consumers if the demonstration fails;
- 43 (j) A list of each applicable agency, if any, that the
- 44 applicant knows regulates the applicant's business; and
- 45 (k) Any other required information as determined by
- 46 the regulatory relief office.

- 2. An applicant shall remit to the regulatory relief
  office an application fee of three hundred dollars per
  application for each innovative offering. Such application
  fees shall be used by the regulatory relief office solely
- for the purpose of implementing the provisions of sections
- 52 **620.3900** to **620.3930**.
- 3. An applicant shall file a separate application for each innovative offering that the applicant wishes to
- 55 demonstrate.
- 4. An applicant for the sandbox program may contact
- 57 the regulatory relief office to request a consultation
- 58 regarding the sandbox program before submitting an
- 59 application. The regulatory relief office may provide
- 60 assistance to an applicant in preparing an application for
- 61 submission.
- 5. (1) After an application is filed, the regulatory
- 63 relief office shall:
- 64 (a) Consult with each applicable agency that regulates
- 65 the applicant's business regarding whether more information
- is needed from the applicant; and
- (b) Seek additional information from the applicant
- 68 that the regulatory relief office determines is necessary.
- 69 (2) No later than fifteen business days after the day
- 70 on which a completed application is received by the
- 71 regulatory relief office, the regulatory relief office shall:
- 72 (a) Review the application and refer the application
- 73 to each applicable agency that regulates the applicant's
- 74 business; and
- 75 (b) Provide to the applicant:
- a. An acknowledgment of receipt of the application; and

b. The identity and contact information of each applicable agency to which the application has been referred for review.

- 80 (3) No later than forty-five days after the day on 81 which an applicable agency receives a completed application 82 for review, the applicable agency shall provide a written 83 report to the sandbox program director with the applicable 84 agency's findings. Such report shall:
- 85 (a) Describe any identifiable, likely, and significant
  86 harm to the health, safety, or financial well-being of
  87 consumers that the relevant law or regulation protects
  88 against; and
  - (b) Make a recommendation to the regulatory relief office that the applicant either be admitted or denied entrance into the sandbox program.
  - (4) An applicable agency may request an additional ten business days to deliver the written report required by subdivision (3) of this subsection by providing notice to the sandbox program director, which request shall automatically be granted. An applicable agency may request only one extension per application. The sandbox program director may also provide an additional extension to the applicable agency for cause.
  - (5) If an applicable agency recommends an applicant under this section be denied entrance into the sandbox program, the written report required by subdivision (3) of this subsection shall include a description of the reasons for such recommendation, including the reason a temporary waiver or suspension of the relevant laws or regulations would potentially significantly harm the health, safety, or financial well-being of consumers or the public and the assessed likelihood of such harm occurring.

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- (6) If an applicable agency determines that the consumer's or public's health, safety, or financial well-being can be protected through less restrictive means than the existing relevant laws or regulations, the applicable agency shall provide a recommendation of how that can be achieved.
- If an applicable agency fails to deliver the 115 (7) 116 written report required by subdivision (3) of this 117 subsection, the sandbox program director shall provide a 118 final notice to the applicable agency for delivery of the 119 written report. If the report is not delivered within five days of such final notice, the sandbox program director 120 shall assume that the applicable agency does not object to 121 122 the temporary waiver or suspension of the relevant laws or 123 regulations for an applicant seeking to participate in the sandbox program. 124
- 6. (1) Notwithstanding any provision of this section to the contrary, an applicable agency may, by written notice to the regulatory relief office:
  - (a) Reject an application, provided such rejection occurs within forty-five days after the day on which the applicable agency receives a complete application for review, or within fifty days if an extension has been requested by the applicable agency, if the applicable agency determines, in the applicable agency's sole discretion, that the applicant's offering fails to comply with standards or specifications:
- a. Required by federal rule or regulation; or
- b. Previously approved for use by a federal agency; or
- (b) Reject an application preliminarily approved by the regulatory relief office, if the applicable agency:

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- a. Recommends rejection of the application in the applicable agency's written report submitted pursuant to subdivision (3) of subsection 5 of this section; and
- b. Provides in the written report submitted pursuant to subdivision (3) of subsection 5 of this section a description of the applicable agency's reasons approval of the application would create a substantial risk of harm to the health or safety of the public, or create unreasonable expenses for taxpayers in the state.
- 149 (2) If any applicable agency rejects an application on 150 a nonpreliminary basis pursuant to subdivision (1) of this 151 subsection, the regulatory relief office shall not approve 152 the application.
- 7. (1) The sandbox program director shall provide all applications and associated written reports to the advisory committee upon receiving a written report from an applicable agency.
  - (2) The sandbox program director may call the advisory committee to meet as needed, but not less than once per quarter if applications are available for review.
- (3) After receiving and reviewing the application and each associated written report, the advisory committee shall provide to the sandbox program director the advisory committee's recommendation as to whether the applicant should be admitted as a sandbox participant.
- 165 (4) As part of the advisory committee's review of each 166 report, the advisory committee shall use criteria used by 167 applicable agencies to evaluate applications.
- 8. The regulatory relief office shall consult with
  each applicable agency and the advisory committee before
  admitting an applicant into the sandbox program. Such
  consultation may include seeking information about whether:

**SB 3** 15

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- 172 (1) The applicable agency has previously issued a 173 license or other authorization to the applicant; and
- 174 (2) The applicable agency has previously investigated, 175 sanctioned, or pursued legal action against the applicant.
- 9. In reviewing an application under this section, the regulatory relief office and applicable agencies shall consider whether:
- 179 (1) A competitor to the applicant is or has been a 180 sandbox participant and, if so, weigh that as a factor in 181 favor of allowing the applicant to also become a sandbox 182 participant;
  - (2) The applicant's plan will adequately protect consumers from potential harm identified by an applicable agency in the applicable agency's written report;
  - (3) The risk of harm to consumers is outweighed by the potential benefits to consumers from the applicant's participation in the sandbox program; and
    - (4) Certain state laws or regulations that regulate an innovative offering should not be waived or suspended even if the applicant is approved as a sandbox participant, including applicable anti-fraud or disclosure provisions.
  - 10. An applicant shall become a sandbox participant if the regulatory relief office approves the application for the sandbox program and enters into a written agreement with the applicant describing the specific laws and regulations that are waived or suspended as part of participation in the sandbox program. Notwithstanding any other provision of this section to the contrary, the regulatory relief office shall not enter into a written agreement with an applicant that exempts the applicant from any income, property, or sales tax liability unless such applicant otherwise qualifies for an exemption from such tax.

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204 11. (1) The sandbox program director may deny at his 205 or her sole discretion any application submitted under this 206 section for any reason, including if the sandbox program 207 director determines that the preponderance of evidence demonstrates that suspending or waiving enforcement of a law 208 209 or regulation would cause significant risk of harm to 210 consumers or residents of the state.

- (2) If the sandbox program director denies an application submitted under this section, the regulatory relief office shall provide to the applicant a written description of the reasons for not allowing the applicant to become a sandbox participant.
- (3) The denial of an application submitted under this section shall not be subject to judicial or administrative review.
- 219 The acceptance or denial of an application 220 submitted under this section may be overridden by an 221 affirmative vote of a two-thirds majority of the advisory 222 committee at the discretion of the advisory committee, 223 provided such vote shall take place within fifteen business 224 days of the sandbox program director's decision. Notwithstanding any other provision of this section to the 225 226 contrary, the advisory committee shall not override a 227 rejection made by an applicable agency.
  - application for participation in the sandbox program if the applicant or any person who seeks to participate with the applicant in demonstrating an innovative offering has been convicted, entered into a plea of nolo contendere, or entered a plea of guilty or nolo contendere held in abeyance, for any crime involving significant theft, fraud, or dishonesty if the crime bears a significant relationship

to the applicant's or other participant's ability to safely

- 237 and competently participate in the sandbox program.
- 238 12. When an applicant is approved for participation in
- 239 the sandbox program, the sandbox program director may
- 240 provide notice of the approval to competitors of the
- 241 applicant and to the general public.
- 242 13. Applications to participate in the sandbox program
- 243 shall be considered public records for the purposes of
- 244 chapter 610, provided, however, that any information
- 245 contained in such applications that constitutes proprietary
- 246 or confidential trade secrets shall not be subject to
- 247 disclosure pursuant to chapter 610.
  - 620.3920. 1. If the regulatory relief office approves
  - an application pursuant to section 620.3915, the sandbox
  - 3 participant shall have twenty-four months after the day on
  - 4 which the application was approved to demonstrate the
  - 5 innovative offering described in the sandbox participant's
  - 6 application.
  - 7 2. An innovative offering that is demonstrated within
  - 8 the sandbox program shall only be available to consumers who
  - 9 are residents of Missouri or of another state. No law or
- 10 regulation shall be waived or suspended if waiving or
- 11 suspending such law or regulation would prevent a consumer
- 12 from seeking restitution in the event that the consumer is
- 13 harmed.
- 14 3. Nothing in sections 620.3900 to 620.3930 shall
- 15 restrict a sandbox participant that holds a license or other
- 16 authorization in another jurisdiction from acting in
- 17 accordance with such license or other authorization in that
- 18 jurisdiction.
- 19 4. A sandbox participant shall be deemed to possess an
- 20 appropriate license or other authorization under the laws of

this state for the purposes of any provision of federal law requiring licensure or other authorization by the state.

- 5. (1) During the demonstration period, a sandbox participant shall not be subject to the enforcement of state laws or regulations identified in the written agreement between the regulatory relief office and the sandbox participant.
  - (2) A prosecutor shall not file or pursue charges pertaining to any action related to a law or regulation identified in the written agreement between the regulatory relief office and the sandbox participant that occurs during the demonstration period.
  - (3) A state agency shall not file or pursue any punitive action against a sandbox participant, including a fine or license suspension or revocation, for the violation of a law or regulation that is identified as being waived or suspended in the written agreement between the regulatory relief office and the sandbox participant that occurs during the demonstration period.
  - 6. Notwithstanding any provision of this section to the contrary, a sandbox participant shall not have immunity related to any criminal offense committed during the sandbox participant's participation in the sandbox program.
  - 7. By written notice, the regulatory relief office may end a sandbox participant's participation in the sandbox program at any time and for any reason, including if the sandbox program director determines that a sandbox participant is not operating in good faith to bring an innovative offering to market; provided, however, that the sandbox program director's decision may be overridden by an affirmative vote of a two-thirds majority of the members of the advisory committee.

**SB 3** 19

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- 8. The regulatory relief office and regulatory relief
  office's employees shall not be liable for any business
- losses or the recouping of application expenses or other
- 56 expenses related to the sandbox program, including for:
- 57 (1) Denying an applicant's application to participate 58 in the sandbox program for any reason; or
- 59 (2) Ending a sandbox participant's participation in 60 the sandbox program at any time and for any reason.
- 620.3925. 1. Before demonstrating an innovative offering to a consumer, a sandbox participant shall disclose the following information to the consumer:
- 4 (1) The name and contact information of the sandbox 5 participant;
- 6 (2) A statement that the innovative offering is
  7 authorized pursuant to the sandbox program and, if
  8 applicable, that the sandbox participant does not have a
  9 license or other authorization to provide an innovative
  10 offering under state laws that regulate offerings outside of
  11 the sandbox program;
  - (3) A statement that specific laws and regulations have been waived for the sandbox participant for the duration of its demonstration in the sandbox program, with a summary of such waived laws and regulations;
    - (4) A statement that the innovative offering is undergoing testing and may not function as intended and may expose the consumer to certain risks as identified by the applicable agency's written report;
- 20 (5) A statement that the provider of the innovative 21 offering is not immune from civil liability for any losses 22 or damages caused by the innovative offering;
- 23 (6) A statement that the provider of the innovative 24 offering is not immune from criminal prosecution for

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violations of state law or regulations that are not suspended or waived as allowed within the sandbox program;

- (7) A statement that the innovative offering is a temporary demonstration that may be discontinued at the end of the demonstration period;
- 30 (8) The expected end date of the demonstration period;
  31 and
  - (9) A statement that a consumer may contact the regulatory relief office and file a complaint regarding the innovative offering being demonstrated, providing the regulatory relief office's telephone number, email address, and website address where a complaint may be filed.
  - 2. The disclosures required by subsection 1 of this section shall be provided to a consumer in a clear and conspicuous form and, for an internet- or application-based innovative offering, a consumer shall acknowledge receipt of the disclosure before any transaction may be completed.
- 3. The regulatory relief office may require that a sandbox participant make additional disclosures to a consumer.
  - 620.3930. 1. At least forty-five days before the end of the twenty-four-month demonstration period, a sandbox participant shall:
  - (1) Notify the regulatory relief office that the sandbox participant will exit the sandbox program and discontinue the sandbox participant's demonstration after the day on which the twenty-four-month demonstration period ends; or
- 9 (2) Seek an extension pursuant to subsection 4 of this 10 section.
- 2. If the regulatory relief office does not receive notification as required by subsection 1 of this section,

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the demonstration period shall end at the end of the twentyfour-month demonstration period.

- 3. If a demonstration includes an innovative offering
  that requires ongoing services or duties beyond the twentyfour-month demonstration period, the sandbox participant may
  continue to demonstrate the innovative offering but shall be
  subject to enforcement of the laws or regulations that were
  waived or suspended as part of the sandbox program.
- 4. (1) No later than forty-five days before the end of the twenty-four-month demonstration period, a sandbox participant may request an extension of the demonstration period.
- 25 (2) The regulatory relief office shall grant or deny a 26 request for an extension by the end of the twenty-four month 27 demonstration period.
  - (3) The regulatory relief office may grant an extension for not more than twelve months after the end of the demonstration period.
  - (4) Sandbox participants may apply for additional extensions in accordance with the criteria used to assess their initial application, up to a cumulative maximum of seven years inclusive of the original twenty-four-month demonstration period.
  - 5. (1) A sandbox participant shall retain records, documents, and data produced in the ordinary course of business regarding an innovative offering demonstrated in the sandbox program for twenty-four months after exiting the sandbox program.
  - (2) The regulatory relief office may request relevant records, documents, and data from a sandbox participant, and, upon the regulatory relief office's request, the sandbox participant shall make such records, documents, and

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data available for inspection by the regulatory relief office.

- 6. If a sandbox participant ceases to provide an innovative offering before the end of a demonstration period, the sandbox participant shall notify the regulatory relief office and each applicable agency and report on actions taken by the sandbox participant to ensure consumers have not been harmed as a result.
  - 7. The regulatory relief office shall establish quarterly reporting requirements for each sandbox participant, including information about any consumer complaints.
- The sandbox participant shall notify the 57 8. (1) 58 regulatory relief office and each applicable agency of any 59 incidents that result in harm to the health, safety, or 60 financial well-being of a consumer. The parameters for such 61 incidents that shall be reported shall be laid out in the written agreement between the applicant and the regulatory 62 63 relief office. Any incident reports shall be publicly available on the regulatory sandbox webpage provided, 64 however, that any information contained in such reports that 65 constitutes proprietary or confidential trade secrets shall 66 not be subject to disclosure pursuant to chapter 610. 67
  - (2) If a sandbox participant fails to notify the regulatory relief office and each applicable agency of any incidents required to be reported, or the regulatory relief office or an applicable agency has evidence that significant harm to a consumer has occurred, the regulatory relief office may immediately remove the sandbox participant from the sandbox program.
- 9. No later than thirty days after the day on which a sandbox participant exits the sandbox program, the sandbox

- 77 participant shall submit a written report to the regulatory
- 78 relief office and each applicable agency describing an
- 79 overview of the sandbox participant's demonstration.
- 80 Failure to submit such a report shall result in the sandbox
- 81 participant and any entity that later employs a member of
- 82 the leadership team of the sandbox participant being
- 83 prohibited from future participation in the sandbox
- 84 program. Such report shall include any:
- 85 (1) Incidents of harm to consumers;
- 86 (2) Legal action filed against the sandbox participant
- 87 as a result of the participant's demonstration; or
- 88 (3) Complaint filed with an applicable agency as a
- 89 result of the sandbox participant's demonstration.
- 90 Any incident reports of harm to consumers, legal actions
- 91 filed against a sandbox participant, or complaints filed
- 92 with an applicable agency shall be compiled and made
- 93 publicly available on the regulatory sandbox webpage
- 94 provided, however, that any information contained in such
- 95 reports or complaints that constitutes proprietary or
- 96 confidential trade secrets shall not be subject to
- 97 disclosure pursuant to chapter 610.
- 98 10. No later than thirty days after the day on which
- 99 an applicable agency receives the quarterly report required
- 100 by subsection 7 of this section or a written report from a
- 101 sandbox participant as required by subsection 9 of this
- 102 section, the applicable agency shall provide a written
- 103 report to the regulatory relief office on the demonstration,
- 104 which describes any statutory or regulatory reform the
- 105 applicable agency recommends as a result of the
- 106 demonstration.

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The regulatory relief office may remove a sandbox 11. participant from the sandbox program at any time if the regulatory relief office determines that a sandbox participant has engaged in, is engaging in, or is about to engage in any practice or transaction that is in violation of sections 620.3900 to 620.3930 or that constitutes a violation of a law or regulation for which suspension or waiver has not been granted pursuant to the sandbox program. Information on any removal of a sandbox participant for engaging in any practice or transaction that constitutes a violation of law or regulation for which suspension or waiver has not been granted pursuant to the sandbox program shall be made publicly available on the regulatory sandbox webpage provided, however, that any information that constitutes proprietary or confidential trade secrets shall not be subject to disclosure pursuant to chapter 610.

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