

SENATE BILL NO. 286

103RD GENERAL ASSEMBLY

INTRODUCED BY SENATOR MCCREERY.

0351S.01I

KRISTINA MARTIN, Secretary

AN ACT

To amend chapter 386, RSMo, by adding thereto one new section relating to electric service interruption.

Be it enacted by the General Assembly of the State of Missouri, as follows:

Section A. Chapter 386, RSMo, is amended by adding thereto one new section, to be known as section 386.1000, to read as follows:

386.1000. 1. As used in this section, the following terms mean:

(1) "Commission", the Missouri Public Service Commission;

(2) "Electric service interruption", an interruption in electric service to a customer if such electric service interruption was not caused by a customer;

(3) "Electric utility", an electrical corporation as defined by section 386.020;

(4) "Loss", any financial loss a customer incurs as a result of an electric service interruption, including but not limited to food, medicine, or any other good;

(5) "Rate", the same as in section 386.020.

2. Whenever an electric service interruption occurs that lasts for more than forty-eight hours, and a customer incurs a loss as a result of such electric service interruption, an electric utility shall reimburse the customer for the loss from the electric service interruption.

19 3. An electric utility shall create a form for loss
20 recovery and make the form available on the electric
21 utility's website.

22 4. If a loss is greater than two hundred dollars, a
23 customer shall submit receipts or any relevant documents for
24 such loss with the form as provided in subsection 3 of this
25 section to the electric utility before being reimbursed for
26 the loss by the electric utility.

27 5. The commission shall require an electric utility to
28 maintain a record detailing each instance a transmission of
29 electricity is less than fifty percent of the standard
30 voltage or whenever an electric service interruption affects
31 more than ten customers. The record shall not include
32 disconnection of service to customers for good cause. The
33 record shall include:

34 (1) Date, time, and duration of an electric service
35 interruption;

36 (2) Number of customers affected by an electric
37 service interruption;

38 (3) Description of the cause of an electric service
39 interruption, including any equipment involved in the
40 electric service interruption if applicable;

41 (4) The geographic area of an electric service
42 interruption;

43 (5) Measures taken by an electric utility to restore
44 electric service;

45 (6) Measures taken by an electric utility to prevent
46 future electric service interruptions; and

47 (7) Amounts paid by an electric utility to affected
48 customers for any loss incurred as a result of an electric
49 service interruption.

50 6. Copies of any records detailing the information
51 required in subsection 5 of this section shall be made
52 public by an electric utility on the electric utility's
53 website.

54 7. The commission shall promulgate rules to ensure
55 compliance with provisions of this section. Any rule or
56 portion of a rule, as that term is defined in section
57 536.010, that is created under the authority delegated in
58 this section shall become effective only if it complies with
59 and is subject to all of the provisions of chapter 536 and,
60 if applicable, section 536.028. This section and chapter
61 536 are nonseverable and if any of the powers vested with
62 the general assembly pursuant to chapter 536 to review, to
63 delay the effective date, or to disapprove and annul a rule
64 are subsequently held unconstitutional, then the grant of
65 rulemaking authority and any rule proposed or adopted after
66 August 28, 2025, shall be invalid and void.

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