FIRST REGULAR SESSION

SENATE BILL NO. 300

103RD GENERAL ASSEMBLY

INTRODUCED BY SENATOR ROBERTS.

KRISTINA MARTIN, Secretary

AN ACT

To amend chapter 42, RSMo, by adding thereto one new section relating to compensation for advising or assisting in veterans benefits matters, with penalty provisions.

Be it enacted by the General Assembly of the State of Missouri, as follows:

Section A. Chapter 42, RSMo, is amended by adding thereto 2 one new section, to be known as section 42.028, to read as 3 follows: 42.028. As used in this section, the following 1. 2 terms mean: 3 (1)"Compensation", payment of any money, thing of 4 value, or financial benefit; 5 "Person", an individual, corporation, business (2) 6 trust, estate, trust, partnership, limited liability 7 company, association, joint venture, public corporation, 8 government or governmental subdivision, agency, or 9 instrumentality, or any other legal or commercial entity. 10 The term "person" shall not include the Missouri veterans' 11 commission; 12 (3) "Veterans benefits matter", the preparation, presentation, or prosecution of any claim affecting any 13 14 person who has filed or expressed an intent to file a claim 15 for any benefit, program, service, commodity, function, 16 status, or entitlement to which is determined under the laws 17 and regulations administered by the United States Department 18 of Veterans Affairs or the Missouri veterans' commission,

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pertaining to veterans, their dependents, their survivors,
and any other individual eligible for such benefits.

2. Except as permitted under federal law, no person
shall receive compensation for advising or assisting any
individual with regard to any veterans benefits matter.

3. No person shall receive compensation for referring
any individual to another person to advise or assist this
individual with any veterans benefits matter.

4. A person seeking to receive compensation for
advising or assisting any individual with any veterans
benefits matter shall, before rendering any services,
memorialize all terms regarding the individual's payment of
fees for services rendered in a written agreement, signed by
both parties, that adheres to all criteria specified within
38 CFR 14.636.

5. No person shall receive any compensation for any services rendered before the date on which a notice of disagreement is filed with respect to the individual's case.

6. No person shall guarantee, either directly or by
implication, that any individual is certain to receive
specific veterans benefits or that any individual is certain
to receive a specific level, percentage, or amount of
veterans benefits.

No person shall receive excessive or unreasonable
fees as compensation for advising or assisting any
individual with any veterans benefits matter. The factors
articulated within 38 CFR 14.636 shall govern determinations
of whether a fee is excessive or unreasonable.

8. (1) No person shall advise or assist for
compensation any individual concerning any veterans benefits
matter without clearly providing, at the outset of the

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50 business relationship, the following disclosure, both orally 51 and in writing:

"This business is not sponsored by, or 52 affiliated with, the United States Department of 53 Veterans Affairs or the Missouri Veterans' 54 55 Commission, or any other federally chartered 56 veterans service organization. Other 57 organizations, including, but not limited to, the Missouri Veterans' Commission, your local 58 59 veterans service agency, and other federally chartered veterans service organizations, may be 60 able to provide you with this service free of 61 charge. Products or services offered by this 62 business are not necessarily endorsed by any of 63 these organizations. You may gualify for other 64 65 veterans benefits beyond the benefits for which 66 you are receiving services here.".

The written disclosure shall appear in at least 67 (2) 68 twelve-point font and shall appear in a readily noticeable 69 and identifiable place in the person's agreement with the individual seeking services. The individual shall verbally 70 71 acknowledge understanding of the oral disclosure and shall 72 sign the document in which the written disclosure appears, 73 to represent understanding of these provisions. The person 74 offering services shall retain a copy of the written 75 disclosure while providing veterans benefits services for compensation to the individual and for at least one year 76 77 after the date on which the service relationship terminates.

9. (1) No person shall advertise for-compensation
services in veterans benefits matters without including the
following disclosure:

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81 "This business is not sponsored by, or 82 affiliated with, the United States Department of 83 Veterans Affairs or the Missouri Veterans' Commission, or any other federally chartered 84 85 veterans service organization. Other 86 organizations, including, but not limited to, the Missouri Veterans' Commission, your local 87 veterans service agency, and other federally 88 89 chartered veterans service organizations, may be 90 able to provide you with these services free of 91 charge. Products or services offered by this 92 business are not necessarily endorsed by any of these organizations. You may qualify for other 93 94 veterans benefits beyond the services that this 95 business offers.".

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96 (2) If the advertisement is printed, including, but 97 not limited to, advertisements visible to internet users, 98 the disclosure shall appear in a readily visible place on 99 the advertisement. If the advertisement is verbal, the 100 spoken statement of the disclosure shall be clear and 101 intelligible.

10. Any person who violates this section is guilty of
a class A misdemeanor.

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