



MISSOURI SENATE

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M E M O R A N D U M

DATE: February 11, 2025
FROM: Senator Mary Elizabeth Coleman
SUBJECT: Government Efficiency Portal Report

Please be advised the accompanying documentation contains substantive responses received from the Government Efficiency Portal. The included date range of the attached is Friday February 7, 2025 at 3:36 PM through Friday February 14, 2025 at 4:40 PM.

2/7/2025	Administration Efficiency	I own an electric vehicle. I need to buy a sticker to pay for road usage and I agree with that. I have to go to the license office, stand in line, with my paid personal property tax receipt to buy it. I don't receive my personal property bill until December. I pay it and it goes through the mail then is processed and then the receipt is returned by the mail. I get penalized if I don't buy my sticker in December. I have to wait on the USPS [twice] and the county to process to have the receipt to then stand in line to pay for the sticker.	1] Move the month to buy the sticker to be February, March or June. 2] Make the process to be on line. I can get my plates on line why not this sticker?	Car Licensing
2/7/2025	Education	We have many rural schools in disrepair and graduating 1-10 kids per year. These schools have a superintendent, principal and many teaches with few students each hour. They also drastically limit what classes the students can have and turn out mediocre students.	School districts need to be required to consolidate. We waste millions a year on terrible education producing students who are not prepared to for college or the real world.	School Districting
2/7/2025	General Government	There are three dumpsters in the alley near my house; Yard Waste, Regular Trash, and single-stream Recycling. For the past two years or more, I have witnesses all three dumpsters being emptied into the same truck. In that time, the fees for trash pickup have been increased at least once.	It seems that three different types of refuse would go to three different receiving sites. Citizens are expected to separate their trash accordingly; the city should uphold their end of the bargain, no?	Local Gov Issue
2/7/2025	Human Services	\$600,000 is being poured into a program that has existing infrastructure, the towns annual budget is around 13 million dollars, this much literally makes up a percentage. I would like to suggest it be reviewed this feels extremely excessive. Refer to this article: https://www.wgem.com/2025/02/07/avenues-hannibal-advocacy-group-receive-over-600000/ "Avenues" a not for profit in Hannibal, Missouri. It may actually require much much less.	After an internal audit before the release of these public funds is paramount to verify that all the funds are going only to cover the essential costs and theres no overages, many times in organizations overages are made to make sure theres some excess to be saved later this could be the case here and if so this is wasteful.	Local Gov Issue
2/7/2025	Health	The Platte County Commissioners have wasted immense amounts of resources and time and the public's goodwill as they have sought to nullify a county tax to support children's mental health in Platte County. This measure would bring Platte County to a level playing field with its neighboring counties, allowing for the sharing of resources, rather than wasting duplicate efforts. This measure was also OVERWHELMINGLY PASSED BY VOTERS IN NOVEMBER. The Platte County Commissioners demonstrate the pettiest of wastefulness. This inefficiency must be addressed immediately and the Children's Fund reinstated.	Reinstate voter-approved Platte County Children's fund. Remove Platte County Commissioners.	Local Gov Issue
2/7/2025	Conservation Department	I was at a neighborhood meeting in Spanish lake on Thursday February 6th. The conservation department was there to explain their 2025 plan for the Columbia bottoms wetlands area and their spending. Well first they spent over 1 million closer to 2 on a gravel road for just over 1 mile. Second they are planning a 15 million investment on a levey that in 10 years would flood the land and force out residents destroying millions in tax payers property and homes.	Not to waste money on projects that could potentially affect the community. Please also have Fema look into this. I have several people that would love to talk to you about this.	Local Gov Issue

2/7/2025	Public Safety	Federal Protective Services refuses to investigate serious issues involving safety and security issues regarding the federal facilities in the Saint Louis region that contract guards state including documentation of these acts in writing. They allow multiple issues including acts that could potentially cause serious physical harm to contractors, employees, and the general public. There has been issues brought up to their attention that lead to thousands of dollars worth of damage.	Investigation into FPS and the security company running the Heartland region. Speak with multiple security contractors regarding the safety and security concerns involved with the lack of response or care from FPS. Removal of personnel that refuse to provide a safe working environment for all and remove individuals that retaliate against the individuals who speak out about these issues.	FPS
2/8/2025	General Government	Why does SSA not have the ability to systematically verify monthly amounts citizens receive from the VA and Social Services?	Creating an electronic billing system where the VA and Social Services communicate this information automatically could potentially eliminate over payment errors, not only in our state but in all of them.	VA/Social Services
2/8/2025	Health	Every time I call Medicaid I'm on hold for 4-6 hours. Their system for reporting and reviewing is opaque and outdated, it takes a 12 week course and 6 months waiting for credentials to be a "annual renewal processor." Inaccuracies and delays abound, each resulting in another day wasted on hold to talk to a person to resolve it.	A simple portal that lists all forms of verification received, which approved, current status, etc. would reduce the need to phone call. If you upload a form of documentation it could show as pending until reviewed, as well as the status of your case. It's just so inefficient that it's punishing.	Medicaid
2/8/2025	Transportation	The requirement for private vehicles to have two license plates is unnecessary. The apparatus on the front of the vehicle can interfere with new radar and sensor technologies on new and electric cars. Mounting this bracket requires drilling through the front of my Tesla, naturally causing damage. I cannot see a benefit for doubling the plates for every vehicle owner, as many states do not require them.	Abolish the rule for the front plate on passenger vehicles.	Front license plate
2/8/2025	Transportation	Unnecessary and unfair sticker costing \$100/yr for every electric vehicle. The point of an electric vehicle is cost savings. Why does the state discriminate those who purchase them?	Abolish the ridiculously expensive sticker that only steals our money for zero benefit.	Electric vehicle stickers
2/8/2025	Transportation	I think the MODOT "shoulder curb islands" as an attempt to reduce car accidents is a waste of money. Maybe you have data to back it up, but I dont think a "narrow road" feeling makes for safer roads. The "shoulder curb islands" may cause other problems, such as emergency vehicle access, snowplowing, and street cleaning.	islands" is to create safer roads by causing drivers to slow down, may I suggest actually enforcing the speed limit? Just start pulling people over for speeding, and I bet people change their behavior and start obeying the speed limit. Speed is the number one factor for injuries and fatalities in car accidents, right? Enforce the speed limit, and you will save lives. I live off of Kehrs Mill road, which is a very narrow road with no shoulder. The speed limit is 30mph. People drive like 45mph, tailgate, and even pass over double yellow lines. Excessive speed and tailgating happen pretty much every time I am on Kehrs Mill road. I have been passed over double yellow lines at least 5 times, and I dont even drive much at all. I lock my speed at 30-33mph, so there is no excuse for people to pass me over a double yellow or tailgate me. So, again, if you want people to slow down and obey the speed limit, I think all you have to do is start enforcing the law.	MODOT "shoulder curb islands"

2/8/2025	Public Safety	The Springfield Police Department doesn't take citizen reports seriously and doesn't follow up. I have been victimized repeatedly over the past 10-15 years and nothing has ever been done about any of it. I've had a broken nose and charges were never filed, I've been attacked by men multiple times and charges were never filed, and no serious effort has ever been made to investigate any of the stalking and harassment myself and my family have dealt with over the last year. They are supposed to uphold the law, but, at least in my case, they make every attempt to avoid seeking justice for victims.	SPD needs better oversight than that of its own department to ensure that tax dollars are not being wasted to just pay someone to sit behind a desk and avoid hard work. This department constantly requests more tax payer dollars, yet we never see them follow up on reports or leads, never see them patrol, & barely even notice their presence. If you make a report to them you are either treated like a joke or a problem.	Local Gov Issue
2/8/2025	Finance	The city of Columbia has been spending millions of dollars on homeless services to nonprofit organizations, with no oversight whatsoever. A recent sunshine request found evidence that billing from these nonprofits has no tangible data associated with how the money is being spent, other than a requested amount.	I am requesting an investigation into these practices for accountability, as the money being spent is out of the general fund, and is subjective to the office of the city manager, with no oversight on where the money is being used and impacted.	Local Gov Issue
2/8/2025	Finance	Missouri's housing market is increasingly dominated by corporate landlords and hedge funds, who have bought up thousands of homes, driving up prices and making homeownership unattainable for working Missourians. In Kansas City alone, corporate landlords own nearly 20% of single-family rental properties, and five major firms have collectively acquired 8,000 homes in the past decade reducing supply and outbidding regular buyers. Across Missouri, institutional investors purchased 16% of all homes sold in 2021, further distorting the market. Meanwhile, Missouri provides tax breaks to corporations that pay low wages, forcing workers to rely on state-funded assistance programs. This is a massive inefficiency. Our tax dollars should not subsidize corporations that refuse to pay a livable wage	End corporate landlord tax incentives and instead offer tax breaks for owner-occupied home purchases to help Missouri families buy homes. Implement automatic cost-of-living wage adjustments to ensure wages keep pace with inflation, reducing dependence on government assistance programs. Cap excessive rent increases to prevent price gouging that forces families into state-funded housing programs.	Housing
2/8/2025	Transportation	The roads in Kansas City are awful and are always being worked on. I literally watch them spend weeks repaving 55th oak, then after it was finished they dug up sections a week later. I bet there is so much fraud, and backroom deals in the road department.	Anytime a road is being replaced any other utility under the road must be renovated/updated at the same time.	Roads
2/8/2025	Transportation	Gas Tax Decals. Why can't I purchase these online? I can get plate stickers online but I can't get these? You force us into the DMV offices every year.	Make renewal of the decal online, just like registration.	Gas Tax Decal

2/8/2025	Public Service Commission	<p>The Efficiency Committee should look into the corruptness within the Missouri Public Service Commission. It is a useless utility agency that is supposed to protect consumers, however, gets lobbying funds and kickbacks from the utility provider to favor outcome of decisions. Plus, the Utility Commission engages themselves within politics, which isn't what the Utility Commission is made for. The Commissioners themselves are corrupt and accept bribes on behalf of the utility providers, and the Commissioners and Regulatory Judges within the Utility Commission abusive their legal authority and scope of what they can and can't do. All in all, they are no benefit to consumers that go to them with issues presented against the utility company. Instead the utility company gives the Regulatory Judges and Commissioners bribe money, therefore consumer complainants and paperwork disappear. Also, there is one specific regulatory judge within the Missouri Public Service Commission that helps Ameren Missouri make counterfeit documents and distribute them.</p>	<p>The Efficiency Committee should investigate the Commission in general, more importantly the Commissioners themselves should be investigated for taking bribes and lobbying money, along with the Regulatory Judges themselves. If they aren't going to be a service to consumers, there really is no point in having a utilities commission. Plus the utilities commission isn't supposed to engage or present themselves in political matters, like they have been for years. They are no more than a corrupt enterprise.</p>	Efficiency Committee Investigation
2/10/2025	Finance	<p>I have twice notified the MO DOR that my father in law passed away November 2021, yet today we received another certified letter requesting "assumed" sale taxes for a period in which he was dead. MO DOR "assumed" he sold items at a toy show in February 2022 as he did in years past, but again he died in November 2021. He did not attend the show. I believe the MO DOR has accessed to death certificates so please verify this and stop sending these notices as MO DOR is upsetting our family.</p>	<p>MO DOR is wasting money by sending letters out to deceased people. MO DOR should be able to verify the status of an individual electronically as I believe the State holds death certificates. The solution would be to make sure MO DOR has access to the proper systems and sets up a procedure to verify is a person has passed before wasting resources and time. Additionally no matter when you call MO DOR you can never talk to an individual. The line always states that they have a high call volume and go online.</p>	DOR
2/10/2025	Education	<p>Lots of MO public schools have favoritism, unequal pay and hidden secrets. Such as NKCS #74 placing a young sexual predator in a full general population bus without an aid or para and not letting the driver know that separation is necessary for the protection of other students. If fact, why don't we have an aid or para on every bus, nationwide? And why is a federal contract job such as a school bus driver serving the community subjected to federal taxes while other federal contract jobs exempt? And there's teacher discounts everywhere, but good luck trying to find a school bus driver discount anywhere. And why does half of Missouri public schools still have invasive pear trees planted in front of the school? I've been working for several years trying to educate these educators about the damages these trees cause when they overtake entire fields, and yet it always falls on deaf ears.</p>	<p>jobs being available to put an extra adult in every school bus nationwide. This allows the driver to focus on the road and reduce distractions, and gives the students someone to collaborate with on the bus expectations. Schools should also be held to a higher standard when it comes to student safety. When the predator in my bus was acting on his perversions, I was alone in the office and caught off guard and told to step into my boss office where I was forced to watch on video, this child do unimaginable things behind by back. DFS was contacted and I, as the driver, was subjected to investigation. This is one of many traumatic experiences I've had in 10 years of serving kids. Not to mention covid, where I went from 56 hours a week down to 30. Filed unemployment as instructed by MSTA, and received about 4 weeks pay, but still less than a third of income lost due to the pandemic. Then we relocated, and 4 years later I found out I had to</p>	Local Gov Issue

2/10/2025	Human Services	Consider cutting funding for Children's Division for the reasons that they waste state funds on placing kids in state care into foster homes without first seeking available family, maintain keeping children in foster care instead of placing with available family and do not place children in the least restrictive environment.	Consider funding CASA and KVC, who advocate on behalf of the children and families instead of the interests of Children's Division/keeping kids in state care, who visit family homes to ensure the children will end up in a supportive environment, and attend court and family support team meetings to help advocate for families and the kids.	Childrens Division
2/10/2025	Transportation	I live in rural Lincoln County and the local roads are serviced by the "Elsberry Special Road District". I am charged a special tax for this. However they refuse to maintain our road with many residences on it while they continues to maintain roads in the flood plain that no one lives on. Most of the people that live on our road moved here out of the flood plain and used to live down the roads that are still being maintained by my tax money.	Maintain the rural roads that are actually being used by residents.	Local Gov Issue
2/10/2025	Transportation	Federal Highway passes transportation funding to be utilized by local agencies (cities) but requires MODOT oversight. MODOTs inefficiencies and lack of available staffing not only slows the process to a crawl, their over regulation of already regulated funds makes the delivery much more expensive. As a contractor I charge 10-15% more for any project that has direct MODOT involvement when it comes to pass through funding to local public agencies. MODOT complains about not being able to get partner funds out the door but makes it impossible to utilize the funds to the extent that projects are almost cheaper for cities and counties without their involvement. For 16 years I've watched this process fail the intent of the funds.	Pass funds directly to local agencies of a certain size, who are more equipped to administer their funds with post project audits.	MODOT Oversight
2/10/2025	General Government	Requiring two license plates is a waste of natural resources and requires tax payers to pay for something there is no benefit. As a former Deputy Sheriff in KS we did just fine with only rear plates.	Only require rear license plates	Front license plate
2/10/2025	General Government	I am proud to state that I've been employed by the State of Missouri for 21 years. 19 of those years with Workforce Development where I've worked with a number of State Agencies and various divisions. Ask any State worker with experiences working along side outsourced programs and privatization of previously government supported programs and you will find excessive waste. Rules and regulations of outsourced programs weren't upheld to the same standards as those provided by state workers. Private contractors were paid higher wages and eligible to receive bonuses as well.	Greater accountability to top tier administrators who are only interested in making changes or transformation for their next advancement instead of continuing for the betterment of that agency long after they transition to the next opportunity. Pay state workers their worth and increases according to performance. State workers possess an amazing amount of knowledge of foundational principles and have weathered many administrative changes based upon political appointments. Glean from this expertise instead of ignoring and discounting them.	Workforce Development

2/10/2025	General Government	The auditors for the Missouri Department of Revenue are among the lowest paid in the nation. This leads to high turnover and increased training costs. So what is saved in low salaries is lost in employee turnover and increased training costs. Missouri tax law is complex, auditor training is extensive. Shortly after they are trained auditors can cash in their new knowledge and work elsewhere.	Do an actual pay analysis for auditors and increase salaries accordingly. Reward historical knowledge. They don't teach Missouri tax law at universities, it is a speciality learned on the job. If you don't compensate for it high cost turnover will continue. Talk to Wayne Rosenthal of the Compliance Bureau to get perspective.	DOR
2/10/2025	Transportation	We are currently expanding and enlarging our highways, while current infrastructure is in poor repair. The 70 project is an outlier that makes some sense as a commercial corridor. However, projects like I-55 widening and constantly widening 270 are adding a huge financial liability to taxpayers with a small number of people seeing any real benefit. It appears to benefit only developers and those with the ability to commute ever farther for work. This is more glaring due to the fact the population of the state is growing slower than the national average. These expansions aren't fostering growth, only a rearranging of residents.	Put a moratorium on highway expansion until the maintenance backlog is resolved. Also, find ways to fill the funding and staffing shortfalls before expanding the network those limited funds and workers cover.	Infrastructure
2/10/2025	Public Safety	I'm not sure if this fits within the scope of your efforts, but it seems so wasteful to have both municipal police departments and county law enforcement in addition to the overarching coverage by the Highway Patrol. Many of the small towns in this area, and I'm sure across the state, serve little purpose aside from generating revenue merely to fund their existence.	Excepting "major" cities (maybe defined as 50k+?) all policing would be done at the county level under State Highway Patrol control. Substations would be located throughout the county. Staff could be moved around the county or between counties as needed for best utilization. Specialists such as forensic analysts, detectives, etc... would be assigned to cover manageable regional areas. This plan would allow for better coverage and more professional statewide law enforcement with the same or smaller number of officers. The savings could then be directed to increasing officer pay and improving the overall force.	Law Enforcement
2/10/2025	Transportation	Every year I see the same potholes being refilled over and over again. The cold pack cracks, comes up, then gets kicked into windshields and we pay for hours of labor and who knows how much materials on the same holes year after year. As soon as we get an arctic blast, it cracks and comes out. We have had multiple years in a row with arctic blasts.	I'm from up north. We use hot pack instead of the cold pack you use here. It lasts much longer in the temperature swings. Yes, it is an initial investment in equipment, but I believe that will be more than made up in the reduction of labor costs and having to patch the same holes time and time again.	Potholes
2/10/2025	Finance	We, truly, need help in Independence, Mo. I have been probing the local government for answers as to why our local taxes have been consistently been going up. I was tipped off that the local (very rich, very powerful) attorney who owns the majority of downtown Indep is being funneled government money. The local government is terrified of him, as he has been running things for many MANY years here. WE NEED HELP!!!! please please someone help us!	We need an organization to come audit the city & find out where all of the money is going. According to my math there are MILLIONS & MILLIONS of tax payer dollars missing. we need the bleeding to stop.	Local Gov Issue

2/10/2025	Education	Get child care out of DESE. They've complicated it and messed up subsidy. They have caused licensed programs to close with lengthy inspections with too many interpretations.	Have a checklist no interpretations on regulations. Inspectors that have done child care directly with children not Head Start. In regards to food program eliminate the regulations on whole grain and other expensive foods the kids don't eat. It's wasteful.	DESE
2/10/2025	Child Support	Delinquent child support accrues 1% per month statutory interest (See 454.520 RSMO), or 12% per annum. When MACSS (Missouri Automated Child Support System) was created due to federal mandate, it was designed to automatically calculate and add the support interest. However due in part to her personal beliefs, the Missouri child support agency director at the time (Teresa Kaiser) had the interest calculation program shut off in MACSS before it ever became operational. Countless millions of support interest due to both custodial parents and the State of Missouri have remained uncollected. The support interest rate of 12% per annum is greater than 9% for general judgments, and should serve as an incentive to make supporting children a priority.	Assuming the capability still exists in the system as originally designed, the interest calculation program should be switched on. If it is disabled in some manner -- it should be enabled. The Missouri Family Support Division Director should be directed to correct this ongoing injustice. Thank you.	MACSS
2/11/2025	General Government	The number of workforce investment boards in this state is a major waste of taxpayer money. So much federal job training money is skimmed off the top before it ever reaches the people. One example is St Charles region. They got around 750,000 in Workforce Innovation and opportunity act funds (adult and dislocated worker combined). The region only but about 17,300 into training for the adult program and 0 for dislocated worker. I think this state has 13 WIB boards (regions) there needs to be only 4-5. The expense for staffing would be better used for the taxpayers. Paying for 12 WIB directors and their staff sucks a lot of money out of funding right off the top. The workforce system in Missouri is full of fraud.	Reduce number of workforce regions to 4 or 5 hold the state office of workforce accountable for allowing manipulation of reporting data, hold the boards and contractors accountable as well. Quit allowing OWD to recycle corrupt people back into the workforce system. The people deserve better	Workforce Investment Boards
2/11/2025	Transportation	Several years ago the state established "Driver Assistance" vehicles which cruised highways looking to help stranded motorists. That has morphed into "Emergency Response" vehicles which now appear to simply be redundant vehicles with flashing lights and message boards at accident sites. When I see them actually performing there typically are already law enforcement and possibly fire trucks on scene also with lots of flashing lights. The Motorist Assist, now Emergency Response units appear to be redundant to the task of flashing lights at highway accidents and useless for assisting motorists. As such they appear to be a waste of taxpayer's money.	Eliminate state Emergency Response vehicles and resist your urge to replace them with something equally useless.	Driver Assistance/Emergency Respon

2/11/2025	Transportation	<p>It was mentioned when the switch was made to aluminum license plates in the 90's that it was going to cost twice as much as the existing steel plates to produce. And the number of vehicles on our roads has continued to increase.</p>	<p>Remove the front plate requirement for all vehicles. This would cut the cost to produce license plates, and renewal stickers in half. Saving the state considerable funds, being more environmentally friendly through the use of less resources. It would also save on the cost to ship plates to offices across the state.</p>	Front license plate
2/11/2025	Natural Resources	<p>I don't believe that the state agencies are handling cwd in an effective manner and I feel as if it is creating worse opportunities and outcomes for hunters and recreation.</p>	<p>Drop the cwd management practices and revert it to a program similar to dmap where it is completely optional to send in samples for testing. If a landowner is concerned about cwd affecting their populations and have reached out to the local biologist then measures should be allowed to be taken. However culling a set amount of deer that may not have the disease is a terrible approach to maintaining the opportunity to get youth into the outdoors</p>	CWD
2/11/2025	General Government	<p>The City of Republic is grossly overpaying the City Administrator. A wage survey was presented to the City Council and the Citizens but intentionally left out the City Administrator at the direction of the Administrator knowing that it would show that for a City of that size he was grossly overpaid. Every employee was included except him. His contract also has severance clauses that are exorbitant for the role, he is allowed a 3 year severance for anything other than a felony. In his short tenure he has increased his salary nearly 300% and also increased the benefit package for all employees. The employees needed new benefits but all of this combined and he is collecting a benefit package worth more than \$500,000 for leading a city of only 20,000. He has also recommended and implemented sales tax increases, substantial utility rate increases while also taking away city services such as the brush collection, city wide clean up and participation in city events for the community. Utility rate increases were only necessary to facilitate commercial growth of the city, but the citizens and council weren't presented with an option to simply slow growth versus have to pay nearly double for the utilities all while the Administrator gets wealthy off of the community suffering high inflation, higher utilities and higher taxes</p>	<p>Independent wage study, to show the gross negligence of his compensation. Independent study of the necessity of \$100m of wastewater improvements and the highest sewer rates in Missouri, (though its likely too late)</p>	Local Gov Issue

		<p>Is it true that the state of Missouri has lost over \$78 MILLION because of temporary tags on vehicles? You can't know how frustrating it is to see this and see our legislature and governor do absolutely nothing to stop it. Here's a headline from KY3 in Springfield, MO: "The Missouri Department of Revenue is owed a combined \$78,614,363 in delinquent state, local, and penalty fees related to 58,922 expired temporary vehicle permits."</p>	<p>collections from the license bureau to the dealership. I know that Gov. Kehoe has family involved in dealerships and they don't like this because they would have to show the additional cost of a vehicle in taxes at purchase. Too bad... many states do this now successfully! b) create a "tip line" so that citizens can provide photo images of vehicle temp tags with their expiration date and location to help c) put in the bill that those who owe the over \$78 MILLION in unpaid sales tax on vehicles have 120 days to pay them or get their cars impounded. This is so unfair to the rests of us who pay our taxes. d) police must report vehicles and owners who are stopped with temp tags or the municipality / county will lose state police funding. Big problem that is embarrassing and causing outrage to the majority of us who obey the law. This is no different than democrats looking the other way on illegal immigration. The solution is really that simple. Use the \$78 MILLION (or whatever you</p>	
2/11/2025	Finance			Vehicle Temporary Permits
		<p>We get our health insurance through the marketplace.gov. In December we apply for insurance for the family for the next year. Each January the state of Mo stops our son from getting insurance while they review if he qualifies for medicaid. He is not insured during this time. It can take several months. We now have costly medical bills for these months. When we get the letter confirming he doesn't qualify for medicaid (due to our income) the marketplace is supposed to tell our insurance company to backdate his insurance to Jan 1. That has never happened. I only found out this year that they are supposed to reinstate his insurance to Jan 1...nothing in the paperwork that tells us this can happen. Even our independent insurance agent didn't know this. One year we paid for short term medical insurance just for him, but they don't cover preexisting conditions. My son is autistic and needs his therapy. One year we stopped therapies in January, Feb and March...until he got insurance. We have all these medical and therapy bills and I now have to file an appeal to the marketplace so they backdate his insurance to January so the claims can be reprocessed, a process that takes months. This doesn't have to happen. I wonder how this affects kids with serious ongoing health conditions.</p>	<p>Other states allow the child to stay on their parents ACA marketplace insurance while the medicaid eligibility is being processed. Missouri needs to do this too. You need to hire more people at Dss to process the medicaid eligibility information so it goes faster. We are paying for the premiums for the whole family... why not let our kid be covered? The system in Mo forces children to be uninsured...for months!!</p>	
2/11/2025	Health			Health Insurance

		<p>Is there anything more wasteful and unnecessary and more costly to taxpayers in Missouri that requiring vehicles to have an emissions test every other year? I understand that a safety inspection could have it's plusses, but the emission testing is a plain old fashioned money grab against Missourians. While not even statewide... as vehicle emissions testing is mandated only in the St. Louis metropolitan area, encompassing St. Louis City, St. Louis County, St. Charles County, and Jefferson County... multiplying the number of vehicles tested annually (500,000) by the cost per test (\$24) yields an estimated annual expenditure of \$12 million by vehicle owners in the St. Louis area. Therefore, if Missouri (St. Louis area residents) were to discontinue vehicle emissions testing, residents in the St. Louis metropolitan area could collectively save approximately \$12 million per year, not to mention the time and energy savings it would save to reduce the travel, taking time off work and just overall nuisance of such a test. There are no studies that have ever concluded that the emissions program reduces emissions and healthcare related issues in the state.</p>		
2/11/2025	Transportation		Stop requiring emissions testing.	Vehicle Emissions Testing
2/11/2025	Health	<p>hi my name is lenard blanks, I have applied for Medicaid and I am supposed to be on the spend down program. Don't get me going on that program I have already submitted what I think about it. The Medicaid program keeps denying me because they said that I have not turned in all of my required paperwork. The last thing they asked me to supply was my life insurance which I uploaded to the portal. This has happened every time that I apply or update my information. I don't know if your online portal is working correctly or if its so understaffed they don't see the forms. I have to resubmit the forms or take it to the local office if its open. The last time with my food stamps which finally got approved I have to upload them and take it to the local office and the papers were left in the drop box since no one was there at the time. This is a total waste of time and money. I have heard and seen the same thing from other people applying for food stamps and Medicaid. One person told me that the people were so rude to her that she left the office crying. There is no one in our local office if someone needs help. When you call the number, it is always busy and you can't talk to your case worker. When someone calls the 855 number you have to call it at 0800 right when the phone lines open otherwise you will be on hold the entire day.</p>	Possible solutions are to hire more workers. Put case workers back in the local offices. When files are uploaded use an aws batch to initially register the files have been turned in then a human can check them later.	Medicaid

2/11/2025	Natural Resources	<p>County, a surprising event shook the peaceful life of residents. The recent aerial hunt for feral hogs by the USDA has raised serious concerns about safety and effectiveness. The actions of this agency must be examined closely, as they not only affect the land but also the people living nearby. A call for better management and safer practices is essential to protect both communities and wildlife. The first issue at hand is safety. The aerial hunt took place very close to family homes, creating an environment of fear and uncertainty. Witnesses, including those with military backgrounds, reported hearing high-powered rifle shots, which contradicts the USDA's claim of only using shotguns. This raises questions about the methods used and the training of those involved. When the safety of families and their properties is at stake, it is crucial to ensure that hunting practices are both responsible and transparent. The confusion about the type of weapon used highlights the need for clearer communication from agencies involved in wildlife management. Another important concern is the effectiveness of the hunt. After the aerial shooting, damage from feral hogs was still evident in local pastures. This suggests that the hunt did not achieve its goal of reducing the hog population, leaving</p>	<p>The actions need to be applied locally and with local input. I purpose a three pronged effort, air, ground trapping and active hunting using local hunters that understand the interaction with the hogs. Disregarding all of local input and hunting efforts is making the problem worse. They scatter the hogs with the aircraft as they did on my place. So they can't use the excuse that hunters scatter home also. They also are not letting us hunt them in our local areas. This is a huge waste of tax payer money! Hunters don't cost MDC anything to allow into the MDC controlled areas. We use local guides and local populations to do counter terrorism operations overseas and it works! I would be willing to com and provide expertise to change the policy.</p>	Feral Hogs
2/11/2025	Education	<p>DESE is a drain on the budgets for school systems in Missouri. The cost for payroll, the unnecessarily large building, benefits, and travel expenses are diverting crucial funds f on our schools. A quick web search show that about 25% of the state education budget goes to DESE. That's about \$10 million worth of books, technology, and teacher's salaries that are being taken from our schools! We need to find a way to get ALL of the budget to our schools and schools eliminate DESE.</p>	Eliminate DESE.	DESE
2/11/2025	Finance	<p>I uncovered in the city of Independence there's an organization outside of local government collecting Independence tax dollars. The "Noland Road Community Improvement District" was formed in Nov of 2014. For the last 11 years this organization has been collecting money. The owner of this organization is a man named Gerry Winship & he lives in a completely different town. He lives in Lee's Summit & maintains a VERY RICH lifestyle. According to his website they were supposed to revitalize Noland rd. I have owned a business on Noland for the last 19 years & the only thing happening on Noland Rd is more homelessness. /A bigger & growing drug epidemic. & a bigger headache having to deal with the problem. I reached out to the city & the Noland Rd website, & Gerry Winship. No answer from anyone. No now knows where the money is & now they've raised taxes again. Independence needs a serious audit. The citizens & business owners deserve to know where all of their money is goin"!! Please help us end the corruption!</p>	I would like a full audit of the city of Independence & this Noland Rd beautician act.	Local Gov Issue

2/11/2025	Education	The Saint Joseph School District has been pushing initiatives for years that have been voted AGAINST by the people. For example: 5 years ago, it was put to a vote to go to a "super high school" instead of fixing the ones we have. The voters vehemently opposed this proposition and it failed to pass. Just last year, there was a proposed bond to update and repair the existing schools. Such as replacing the tracks, upgrading the intercom systems, new musical instruments, updated theater stage, HVAC, etc. This bond was voted for by the people and passed. However, since approval, the board has announced they are going ahead with the "super high school", and only SOME repairs promised. Including funds going towards repairs and upgrades to a high school that they are planning to turn into an office building in the next year or two. The decisions being made are questionable at best, and alarming at worst. As this board has been involved in budgetary scandal and embezzlement for many years.	Full audit and gut the corruption.	Local Gov Issue
2/11/2025	Education	There are 6 districts in in the same zipcode (65775) 5 K-8s and 1 K-12 each district has its own superintendent, special ed director, transportation director, etc the duplication of services is real and a drain on budgets that could be so much more efficient if all one district	Consolidate! Re-organize!	School Districting
2/11/2025	Natural Resources	MDC efforts against CWD and eradication of hogs. USDA supplied grants for hog efforts while limiting opportunities for potential hunters in the state both on state and federal land brought about by MDC. MDC pays contracted hog trappers that have not been fulfilling their commitments. Just as much wasteful spending can be argued against CWD. MDC has been hiding behind untruthful data for years on both subjects.	Audit and evaluation of MDC efforts to access wasteful spending and return rights to hunters for potential cost saving endeavors.	CWD/Feral Hogs
2/11/2025	Finance	Form MO-PTE is not eligible for e-filing. These must be paper-filed and manually processed by the state.	Allow e-filing of this form with authorized software providers so the tax reporting can be processed digitally in your system.	Document E-Filing
2/11/2025	Natural Resources	MDC pursuing lawful hunters but not poachers MDC pushes CWD but has no standing on how or why CWD starts, spreads, etc. yet, they're allowed to cull numerous deer after season ultimately reducing the overall deer population of Missouri. Prices keep going up for tags but they keep separating tags thus making it more expensive for the individual hunters Budget abuse by the MDC committee when it comes to how they spend the state taxpayers money.	Audit Reform Reduce Replace the corrupt members	CWD

		<p>The certification office at DESE spends a lot of time checking course requirements that have already been verified by higher education institutions. They require college students to send original transcripts from every single course they ever took, even if those courses show on the transcript. This adds cost for the teachers, and sometimes the certification office never receives the transcripts. Higher education institutions already submit a list of graduates, there is no need for taxpayer funded staff who don't know the classes or the programs to be checking anything other than that a degree is posted.</p>	<p>The state board presentations repeatedly demonstrate that 10% of first year teachers show no certificate. Is this because their info has been submitted but the certification office hasn't processed? This office also does not answer the phone after 3:30, which is ridiculous since they deal with educators who teach school until then. The certification office has no accountability and little supervision. Decisions about who is allowed to get a temporary certificate and what they can teach are made arbitrarily with no written guidance available publicly. The job of this office should be to get the most people a teaching certificate as quickly as possible, not tie up credentials in bureaucracy and not contact the people or schools who are waiting. At the very least, they should answer the phone after 3:30 as a sign of respect to the educators they serve who are teaching.</p>	DESE
2/12/2025	Education	<p>Contracts given to Columbus Group to perform job duties that were already being completed by state employees is a waste of tax payer money. Retooling the Health Risk Screening Tool to include multiple inefficient steps has caused a delay in implementation. This process has been worked on in state operated programs since 2019 and was to be fully implemented in the private sector in 2023. It still has not been implemented causing multiple "transition plans" and further delays that effect CMS regulations.</p>	<p>Cancel the Columbus group, allowing state employees to again do their jobs as they previously were. Utilize the Health Risk Screening Tool at its baseline product as it is being used in 29 other states.</p>	Columbus Group
2/12/2025	Department of Mental Health	<p>Rural king, Warrenton mo, fire protection subcontractor on project bragged about stealing \$50,000 on a fraudulent change order. Theft of public funds and wire fraud. Capitol automatic fire protection California missouri</p>	<p>Warren County residents need to be made whole and refunded stolen money</p>	Local Gov Issue
2/12/2025	Finance	<p>We have an entire school buildings and staff to support 500 students. This seems like a waste of valuable state funds.</p>	<p>Merge the school into the neighboring park hills, Mo school system. This would save the state a large amount.</p>	Education

2/12/2025	Finance	<p>A comparative analysis of the fiscal notes for SB 54, HB 593, and HB 696. All three bills purport to regulate similar products and utilize the same state agencies. However, the fiscal projections for HB 696, supported by the federally legal hemp industry, differ markedly from those for SB 54 and HB 593, which are supported by the state legal marijuana industry. Executive Summary Regulatory Similarity and Industry Support: SB 54 and HB 593 both regulate intoxicating cannabinoids. The marijuana industry is well-established in Missouri with revenue mechanisms (e.g., excise and sales taxes) that fund agencies like the Department of Health and Senior Services (DHSS) and the Department of Cannabis Regulations (DCR). Consequently, their fiscal notes reflect minimal or zero net additional costs and no new full-time staffing requirements for the bills supported by the marijuana industry.</p> <p>Disproportionate Fiscal Projections in HB 696: In contrast, HB 696 presents significantly different fiscal projections despite being regulated by the same agencies (DHSS, DCR, and DPS/ATC). The note for HB 696 projects: A positive net revenue impact via general revenue (up to \$144,071–\$192,095) instead of a cost. A dramatic and seemingly inflated negative impact on the Hemp Business Fund, with figures in excess of \$94–\$95 million. An extraordinary additional staffing requirement of 139 FTE, whereas the other two bills call for no extra personnel. An extraordinary DCR third party sampling cost of \$73,908,288 representing 78% of the projections. If using the numbers provided in the fiscal note of 7,200 samples per month, there are not that many samples for alcohol, tobacco, and</p>	<p>Audit these agencies and fire the individuals falsifying information in favor of an illegal industry. press criminal charges where necessary.</p>	
2/13/2025	General Government	<p>License fee offices are completely inefficient and need to be eliminated.</p>	<p>When a car is purchased, the fees could be handled with an online portal. The annual license renewal could be done online. In cases where in person issues existing state government offices could handle this business.</p>	
2/13/2025	Government efficiency	<p>Mo Department of Corrections has spent 68 million in lawsuit settlements in the last four years. This is due to medical neglect, staff abuses, and failure to follow constitutional guidelines. Additionally elderly people who are no longer a threat to society are imprisoned at a cost of more than 30k per year. There needs to be prison oversight and parole reform in order to best protect the citizens a of Missouri financially and physically.</p>	<p>Pass Prison oversight Pass good time credit Pass parole reform Pass sentencing reform lowering mandatory minimums</p>	Dept of Corrections
2/13/2025	Human Services	<p>One of the biggest barriers for consumers to obtain mental health services is making consumers use specific agencies within their county of residence. Some of these specified agencies are “assigned” but the services are poor, further a at than a facility or program in a neighboring county, and this rule limits access to care.</p>	<p>This county rule is a rule established by DMH but needs to be changed. Remove barriers so people can access care they feel comfortable with or are more readily available. Remove barriers that “administrative agent” delegations cause.</p>	DMH
2/13/2025	Natural Resources	<p>Rivers providing drinking water are contaminated with PFAS. \$20M in filtering systems are being built all along the Mississippi River. This effort will not protect natural resources, wildlife and water. https://wisconsinwatch.org/2023/05/investigating-3m-and-pfas-pollution-how-the-mississippi-river-ag-water-desk-collaborated/</p>	<p>Stop PFAS pollution directly: https://nyulangone.org/news/daily-exposure-forever-chemicals-costs-united-states-billions-health-costs</p>	Natural Resources

2/13/2025	Transportation	<p>I recently converted a school bus to an RV. Missouri's rules for this are an example of governmental overreach. In most states, one just takes the commercial title in and converts it to a private title. In Missouri however, one has to take the bus to the MSHP to be inspected demonstrating that it has been converted, and pay \$30 for a form 551. Then you have take the form to Jefferson City Department of Revenue's main office where you must produce all receipts, proving you paid sales tax on installed items, or the state will charge you sales tax. This is accusing one of tax evasion without prior proof. You must also provide pictures and a list of items installed. If there is a problem you will receive a form 4055 in the mail listing any deficiencies. DOR will not contact you after that to let you know the status of your request. It took over 2 months and getting my state rep involved before I was able to get my new title. I missed out on many trips and the ability to properly enjoy my property because of the rules and regulations. What is the state's interest in whether I have a proper place for a bed, dining table, etc?</p>	<p>Allow people to convert the commercial title to a private title upon purchase.</p>	Vehicle Titling
2/13/2025	Health	<p>The OWTS process (MO Dept of Health, Bureau of Environmental Health Services) is too slow and overburdened with regulatory requirements - making business startup prohibitively expensive and difficult. This produces excessive regulatory burden that far any environmental benefit while stifling business development.</p>	<p>Apply common sense & competence to implementation of state regulations so that business development in Oregon County can move forward with a reasonable scope and schedule.</p>	Onsite Wastewater Treatment