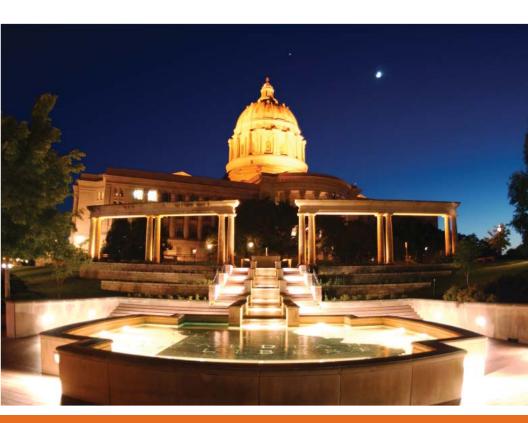
Serving the constituents of the 14th District in the Missouri Senate.



# STATE SENATOR MARIA CHAPPELLE-NADAL



**♦ COMMUNITY SERVICES DIRECTORY ◆** 2011-2012

## **EMERGENCY SERVICES**

## FOR ALL AMBULANCE, FIRE OR POLICE EMERGENCIES

## **911**

For your safety and convenience, St. Louis City and County have consolidated their respective emergency numbers and established a 911 emergency number. At any time of the day or night, you may contact needed emergency services simply by dialing 911 and giving the following information:

- any time of the day or night, you may contact needed emergency services simply by dialing 911 and giving the following information:

  1. Nature of the emergency.
  2. Exact location street address, community.
  3. Number of the phone from which you are calling.

## **♦ POLICE ♦**

## **♦ STATE HIGHWAY PATROL ◆**

## ◆ CRISIS HOTLINES ◆ Alcohol Drug Interventions & Drug Treatment Referrals....... 1-888-762-3750

Boys Town Suicide and Crisis Line	1-800-448-3000
Center for Women in Transition	(314) 771-5207
Child Abuse & Neglect Hotline	(24 hours) 1-800-392-3738
Elderly Abuse Hotline	1-800-392-0210
St. Louis County	(314) 615-8086
KUTO (Teen Suicide)	Business Office (314) 963-7571

(after 4:00 p.m.) (314) 644-5886

Life Crisis Services, Inc. (24 Hours) ...... (Adults) (314) 647-4357 Suicide Crisis and Referral Center

St. Louis Housing Resource Center ........ (Homeless Hotline) (314) 802-5444

**Safe Connections** ......(314) 531-2003

Youth Emergency Service Hotline ......(314) 727-6294

#### Dear Friends,

There are many resources available to Missouri citizens through state and local agencies. However, in many cases, people fail to take advantage of these services because they are unfamiliar with existing organizations and the programs they offer.



I am pleased to provide you with this community services directory for your reference and convenience. This guide includes phone numbers, addresses and other pertinent information that you may find helpful.

If you don't find the information you need — or if you have a question about state government, legislation or the Missouri Legislature — please feel free to write or call. It's an honor and a privilege to serve as your voice in state government.

Sincerely,

Maria Chappelle-Nadal State Senator 14th Senatorial District

> Capitol Office: 201 W. Capitol Ave., Rm. 421 Jefferson City, MO 65101 (573) 751-4106 FAX: (573) 751-0467

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## WHEN YOU NEED HELP

## ◆ ALCOHOLISM AND DRUG ABUSE ◆

Alcoholics Anonymous	(314) 647-3677
Alcohol & Drug Abuse Referral Hotline	1-800-252-6465
Al-Anon & Alateen	(314) 645-1572
Eastern Region of Alcohol & Drug Abuse  Dept. of Mental Health, Div. of Alcohol & Drug Abuse 5400 Arsenal St., Mail Slot A-419, 63139	(314) 877-0370
Harbor Light	(314) 652-3310
St. Louis Area National Council on	(314) 962-3456
Alcoholism & Drug Abuse	(314) 652-3310
8790 Manchester, 63144	
<b>→ CHILDREN &amp; FAMILY SERV</b>	ICES +
American Red Cross — St. Louis Area Chapter	(314) 516-2800
Annie Malone Children & Family	(314) 531-0120
Child Abuse Counseling	(314) 534-9350
3309 S. Kingshighway, 63139	
Child Abuse & Neglect	1-800-392-3738
Child Day Care Association	(314) 531-1412
Citizens for Missouri's Children	314-647-2003
Department of Family Services-Information Line	1-800-392-1261
DIAL HELP (Catholic Charities)	(314) 371-4357
Provides services to children, seniors, families, including counseling for victims of abuse or neglect, employment preparation & others.	g, emergency shelter
Division of Child Support Enforcement	see Page 29
Division of Family Services, Children Services	(314) 426-8401
Jewish Family and Children's Services	(314) 993-1000
10950 Schuetz Rd., 63146	
Kids in the Middle	(314) 909-9922
Lutheran Family and Children's Services	(314) 534-1515
NAACP - St. Louis County Branch	(314) 389-1552
PAKT	(314) 524-2710
Provides emergency assistance for basic needs; health services, programs and recreational and community outreach to individuals	
Parents as Teachers National Center	(314) 432-4330

St. Louis Children's Hospital at	
Washington Univ./BJC Health System	` '
Pediatric Answer Line	(314) 454-KIDS
	or 1-800-678-5437
St. Louis County Human Services	(314) 615-4453
(CORP, Youth & Veterans' Programs)	,
Salvation Army Family Haven	(314) 423-7770
10740 West Page Ave.	
United Way of Greater St. Louis	
Urban League of Metropolitan St. Louis	, ,
Offers many services to the community, including, cultural enrice employment, housing, health services and research.	chment, education,
Youth Emergency Service	
24 Hour Hotline	
6816 Washington Ave. (Counseling, temporary housing	for runaways)
St. Louis, MO 63130	
<b>→ CONSUMER PROTECT</b>	ION +
Auto Safety Hotline	1-800-424-9393
Learn about recalls or report hazardous aspects of a ca	ır.
Better Business Bureau	(314) 645-3300
Consumer Credit Counseling Services	(314) 647-9004
1300 Hampton, 63139	,
Consumer Credit Counseling, SW	1-800-876-7069
Consumer Credit Reports	
Individuals can check their credit status. A fee may be o	charged for the
service	
Missouri Consumer Protection Hotline	
Missouri Dept. of Insurance Consumer Information	
To add your name to the Miss  Call toll free 1-866-662  Visit the No Call website we	ouri No Call List: 2-2551 or

Office of the Missouri Attorney General,	
Consumer Protection Division, St. Louis	. (314) 340-6815
Office of the U.S. Attorney General,	
U.S. Consumer Product Safety Commission	1-800-638-2772

## **♦ COUNSELING SERVICES ♦**

Abortion Alternatives (Birthright Counseling)	(314) 962-5300
Alcoholics Anonymous	(314) 647-3677
Al-Anon and Al-Ateen	(314) 645-1572
Child Abuse Counseling & Family Therapy	(314) 534-9350
Gamblers Anonymous	1-888-746-9427
Life Crisis Services	1-888-238-7633
ParentLink	1-800-552-8522
Planned Parenthood & Reproductive Health Services of St	. Louis
(Abortion Information & Counseling Service)	(314) 531-9684
Provident Counseling	(314) 371-6500
Information and Referral Service - United Way	(314) 421-4636
St. Vincent de Paul Criminal Justice Ministry	(314) 881-6023
Victim Service Division	(314) 615-4872
Vocational Rehabilitation (see next page for locations and pl	hone numbers.)
Women's Self-Help Center (24 hours) (same as Rape Hotline	e) (314) 531-2003
(Emergency assistance for rape and abuse victims)	
(Entergeticy assistance for rape and abuse victims)	(244) 962 4224
Youth Emergency Service (YES)	(314) 002-1334
	(314) 002-1334
Youth Emergency Service (YES)	. ,
Youth Emergency Service (YES)	. ,
Youth Emergency Service (YES) 6816 Washington, 63130 Hotline	(314) 727-6294 1-800-899-KIDS
Youth Emergency Service (YES) 6816 Washington, 63130 Hotline  → DISABLED CITIZENS SERV	(314) 727-6294 1-800-899-KIDS
Youth Emergency Service (YES) 6816 Washington, 63130 Hotline	(314) 727-6294 1-800-899-KIDS *ICES ♦ e) 1-800-735-2466
Youth Emergency Service (YES) 6816 Washington, 63130 Hotline  → DISABLED CITIZENS SERV Deaf Contact (Relay Missouri) (Voice	(314) 727-6294 1-800-899-KIDS (ICES ♦ e) 1-800-735-2466 1-800-735-2966
Youth Emergency Service (YES)  6816 Washington, 63130  Hotline   → DISABLED CITIZENS SERV  Deaf Contact (Relay Missouri) (Voice TDD)	(314) 727-6294 1-800-899-KIDS *ICES ♦ e) 1-800-735-2466 1-800-735-2966 (314) 776-1300
Youth Emergency Service (YES) 6816 Washington, 63130 Hotline  → DISABLED CITIZENS SERV Deaf Contact (Relay Missouri) (Voice TDD)  Delta Gamma Center for Children with Visual Impairment .	(314) 727-6294 1-800-899-KIDS **ICES ★ e) 1-800-735-2466 1-800-735-2966 (314) 776-1300
Youth Emergency Service (YES)  6816 Washington, 63130  Hotline   ◆ DISABLED CITIZENS SERV  Deaf Contact (Relay Missouri) (Voice TDD (Voice TDD)  Delta Gamma Center for Children with Visual Impairment 5030 McRee, 63110	(314) 727-6294 1-800-899-KIDS **ICES ★ e) 1-800-735-2466 1-800-735-2966 (314) 776-1300
Youth Emergency Service (YES) 6816 Washington, 63130 Hotline   → DISABLED CITIZENS SERV  Deaf Contact (Relay Missouri) (Voice TDD  Delta Gamma Center for Children with Visual Impairment . 5030 McRee, 63110  St. Louis Arc	(314) 727-6294 1-800-899-KIDS *ICES ♦ e) 1-800-735-2466 (314) 776-1300 (314) 569-2211
Youth Emergency Service (YES) 6816 Washington, 63130 Hotline   → DISABLED CITIZENS SERV  Deaf Contact (Relay Missouri) (Voice TDD  Delta Gamma Center for Children with Visual Impairment 5030 McRee, 63110  St. Louis Arc 1816 Lackland Hill Parkway, Ste. 200, 63146	(314) 727-6294 1-800-899-KIDS *ICES ♦ e) 1-800-735-2466 (314) 776-1300 (314) 569-2211
Youth Emergency Service (YES) 6816 Washington, 63130 Hotline   → DISABLED CITIZENS SERV  Deaf Contact (Relay Missouri) (Voice TDD  Delta Gamma Center for Children with Visual Impairment 5030 McRee, 63110  St. Louis Arc 1816 Lackland Hill Parkway, Ste. 200, 63146  Disability Determination Services	(314) 727-6294 1-800-899-KIDS (ICES ♦ e) 1-800-735-2466 (314) 776-1300 (314) 569-2211 (314) 416-2803
Youth Emergency Service (YES) 6816 Washington, 63130 Hotline   → DISABLED CITIZENS SERV  Deaf Contact (Relay Missouri) (Voice TDD  Delta Gamma Center for Children with Visual Impairment 5030 McRee, 63110  St. Louis Arc  1816 Lackland Hill Parkway, Ste. 200, 63146  Disability Determination Services 7525 South Lindbergh, Ste. 220	(314) 727-6294 1-800-899-KIDS *ICES ◆ e) 1-800-735-2466 (314) 776-1300 (314) 569-2211 (314) 416-2803 CE (314) 241-3464
Youth Emergency Service (YES) 6816 Washington, 63130 Hotline   ◆ DISABLED CITIZENS SERV  Deaf Contact (Relay Missouri) (Voice TDD  Delta Gamma Center for Children with Visual Impairment . 5030 McRee, 63110  St. Louis Arc 1816 Lackland Hill Parkway, Ste. 200, 63146  Disability Determination Services. 7525 South Lindbergh, Ste. 220  MERS/Missouri Goodwill Industries VOIC	(314) 727-6294 1-800-899-KIDS *ICES ◆ e) 1-800-735-2466 (314) 776-1300 (314) 569-2211 (314) 416-2803 CE (314) 241-3464 TY (314) 241-4645
Youth Emergency Service (YES) 6816 Washington, 63130 Hotline   → DISABLED CITIZENS SERV  Deaf Contact (Relay Missouri) (Voice TDD)  Delta Gamma Center for Children with Visual Impairment 5030 McRee, 63110  St. Louis Arc 1816 Lackland Hill Parkway, Ste. 200, 63146  Disability Determination Services 7525 South Lindbergh, Ste. 220  MERS/Missouri Goodwill Industries VOIC 1727 Locust St., 63103	(314) 727-6294 1-800-899-KIDS YICES ♦ e) 1-800-735-2466 (314) 776-1300 (314) 569-2211 (314) 416-2803 CE (314) 241-3464 TY (314) 241-4645 1-800-877-8249
Youth Emergency Service (YES) 6816 Washington, 63130 Hotline  → DISABLED CITIZENS SERV  Deaf Contact (Relay Missouri) (Voice TDD  Delta Gamma Center for Children with Visual Impairment 5030 McRee, 63110  St. Louis Arc 1816 Lackland Hill Parkway, Ste. 200, 63146  Disability Determination Services 7525 South Lindbergh, Ste. 220  MERS/Missouri Goodwill Industries VOIC 1727 Locust St., 63103 TG  Governor's Council on Disability	(314) 727-6294 1-800-899-KIDS ICES ♦ e) 1-800-735-2466 1-800-735-2966 (314) 776-1300 (314) 569-2211 (314) 416-2803 CE (314) 241-3464 TY (314) 241-4645 1-800-877-8249 65102
Youth Emergency Service (YES) 6816 Washington, 63130 Hotline   ◆ DISABLED CITIZENS SERV  Deaf Contact (Relay Missouri) (Voice TDD)  Delta Gamma Center for Children with Visual Impairment 5030 McRee, 63110  St. Louis Arc 1816 Lackland Hill Parkway, Ste. 200, 63146  Disability Determination Services. 7525 South Lindbergh, Ste. 220  MERS/Missouri Goodwill Industries VOIC 1727 Locust St., 63103 TC  Governor's Council on Disability P.O. Box 1668, 3315 W. Truman Blvd., Jefferson City, MO	(314) 727-6294 1-800-899-KIDS ICES ♦ e) 1-800-735-2466 1-800-735-2966 (314) 776-1300 (314) 569-2211 (314) 416-2803 CE (314) 241-3464 TY (314) 241-4645 1-800-877-8249 65102
Youth Emergency Service (YES) 6816 Washington, 63130 Hotline  → DISABLED CITIZENS SERV  Deaf Contact (Relay Missouri) (Voice TDD)  Delta Gamma Center for Children with Visual Impairment 5030 McRee, 63110  St. Louis Arc 1816 Lackland Hill Parkway, Ste. 200, 63146  Disability Determination Services 7525 South Lindbergh, Ste. 220  MERS/Missouri Goodwill Industries VOIC 1727 Locust St., 63103 TG  Governor's Council on Disability P.O. Box 1668, 3315 W. Truman Blvd., Jefferson City, MO Jamestown New Horizons - Riding for the Disabled	(314) 727-6294 1-800-899-KIDS (ICES ♦ e) 1-800-735-2466 (314) 776-1300 (314) 569-2211 (314) 416-2803 CE (314) 241-3464 TY (314) 241-4645 1-800-877-8249 65102 (314) 741-5816

Life Crisis Services	
1423 S. Big Bend Blvd., 63117	Hotline (314) 647-4357
Business Office	(314) 647-3100
Metropolitan Employment &	
Rehabilitation Services (MERS)	(314) 921-1782
Missouri Head Injury Advisory Council	(573) 751-6246
Missouri Protection & Advocacy Services	(314) 785-1702
1992 Innerbelt Business Center Dr., 63114	1-800-233-3958
Missouri State School for the Blind	(314) 776-4320
3815 Magnolia, 63110	
Paraquad, Inc.	(314) 289-4200
5240 Oakland Ave., 63110	TDY (314) 289-4252
Minds Eye Information Services	(314) 241-3400
9541 Church Circle Dr., Belleville, IL 62223	ext. 6221
Provides, at no charge, special radio receivers that broadcas	
to the blind and print handicapped newspapers and other per	
Rehabilitation Services for Blind	, ,
9900 Page Ave., Ste. 105, 63132-1431	
St. Louis Association for Retarded Citizens (SLARC)	(314) 569-2211
1816 Lackland Hill Pkwy, Suite 200, 63146	
Brain Injury Association of Missouri	(314) 423-6442
10270 Page., Ste., 100, 63132	
Central Institute for the Deaf	(314) 977-0132
4560 Clayton Ave., 63110	,
Center for Hearing and Speech	(314) 968-4710
9835 Manchester Rd., 63119	
St. Louis Society for the Blind and Visually Impaired	(314) 968-9000
8770 Manchester, 63144	
Transportation - Mid-East Area Agency on Aging	(636) 207-1323
14535 Manchester, Manchester, MO 63011	
Vocational Rehabilitation	
220 S. Jefferson St., Ste. 110, 63103	(314) 877-2940
3248 Laclede Station Rd., 63143	,
990 Page Ave., Ste. 104, 63132	
4040 Seven Hills Dr., Suite 257, Florissant 63033	(314) 877-3200
Wolfner Library for the Blind & Physically Handicappe	<b>d</b> 1-800-392-2614

## **→** EDUCATION **→**

#### SCHOOL DISTRICTS IN THE 14TH SENATE DISTRICT

Ferguson-Florissant	. (314) 506-9000
Administration Center - 1005 Waterford Dr., 63033-3694	
Hazelwood	. (314) 953-5000
Administration Building - 15955 New Halls Ferry Rd., 63031-	-1227
Jennings	. (314) 653-8000
Department of Communications - 2559 Dorwood Dr., 63136	
Normandy	. (314) 493-0400
Superintendent's Office - 3855 Lucas & Hunt, 63121	
Pattonville R III	(314) 213-8001
11097 St. Charles Rd., 63074-1509	
Ritenour	. (314) 493-6010
Superintendent's Office - 2420 Woodson Rd., 63114-5423	
Riverview Gardens	. (314) 869-2505
1370 Northumberland Dr., 63137-1413	
Special School District	. (314) 989-8100
Administration Offices - 12110 Clayton Rd., 63131-2516	
University City	. (314) 290-4000
Administration Offices - 8346 Delcrest Dr., 63124-2167	
◆ HIGHER EDUCATION ◆	•
Educational Opportunity Center	. (314) 385-4005
Federal student college aid information	
University of Missouri-St. Louis	. (314) 516-5000
8001 Natural Bridge Rd., 63121	,
-	,
8001 Natural Bridge Rd., 63121	. (314) 516-5131
8001 Natural Bridge Rd., 63121 Optometry Clinic, 152 Marillac Hall	. (314) 516-5131 (314) 935-6000
8001 Natural Bridge Rd., 63121 Optometry Clinic, 152 Marillac Hall  Washington University Hilltop Campus One Brookings Drive, 63130  Saint Louis University, Frost Campus	. (314) 516-5131 (314) 935-6000 (314) 977-2222
8001 Natural Bridge Rd., 63121 Optometry Clinic, 152 Marillac Hall	. (314) 516-5131 (314) 935-6000 (314) 977-2222
8001 Natural Bridge Rd., 63121 Optometry Clinic, 152 Marillac Hall  Washington University Hilltop Campus One Brookings Drive, 63130  Saint Louis University, Frost Campus Health & Science Ctr. (Gen. Info)	. (314) 516-5131 (314) 935-6000 (314) 977-2222 (314) 577-8000
8001 Natural Bridge Rd., 63121 Optometry Clinic, 152 Marillac Hall  Washington University Hilltop Campus One Brookings Drive, 63130  Saint Louis University, Frost Campus Health & Science Ctr. (Gen. Info)	. (314) 516-5131 (314) 935-6000 (314) 977-2222 (314) 577-8000
8001 Natural Bridge Rd., 63121 Optometry Clinic, 152 Marillac Hall  Washington University Hilltop Campus One Brookings Drive, 63130  Saint Louis University, Frost Campus Health & Science Ctr. (Gen. Info)	. (314) 516-5131 (314) 935-6000 (314) 977-2222 (314) 577-8000 . (314) 539-5000
8001 Natural Bridge Rd., 63121 Optometry Clinic, 152 Marillac Hall  Washington University Hilltop Campus One Brookings Drive, 63130  Saint Louis University, Frost Campus Health & Science Ctr. (Gen. Info)	. (314) 516-5131 (314) 935-6000 (314) 977-2222 (314) 577-8000 . (314) 539-5000 . (314) 513-4200
8001 Natural Bridge Rd., 63121 Optometry Clinic, 152 Marillac Hall  Washington University Hilltop Campus One Brookings Drive, 63130  Saint Louis University, Frost Campus Health & Science Ctr. (Gen. Info)	. (314) 516-5131 (314) 935-6000 (314) 977-2222 (314) 577-8000 . (314) 539-5000 . (314) 513-4200 . (314) 644-9100
8001 Natural Bridge Rd., 63121 Optometry Clinic, 152 Marillac Hall  Washington University Hilltop Campus One Brookings Drive, 63130  Saint Louis University, Frost Campus Health & Science Ctr. (Gen. Info)	. (314) 516-5131 (314) 935-6000 (314) 977-2222 (314) 577-8000 . (314) 539-5000 . (314) 513-4200 . (314) 644-9100 . (314) 644-9175
8001 Natural Bridge Rd., 63121 Optometry Clinic, 152 Marillac Hall  Washington University Hilltop Campus One Brookings Drive, 63130  Saint Louis University, Frost Campus Health & Science Ctr. (Gen. Info)	. (314) 516-5131 (314) 935-6000 (314) 977-2222 (314) 577-8000 . (314) 539-5000 . (314) 513-4200 . (314) 544-9100 . (314) 644-9175 . (314) 984-7500

## **→** EMPLOYMENT **→**

For information about jobs or job training, contact the agencies below. programs include payment of unemployment benefits to persons temporarily out of work; bringing people and jobs together; and employment counseling, testing and training.

Equal Employment Opportunity Commission	(314) 539-7800
1222 Spruce, Rm 8100, 63103	
Job Corps	(314) 679-0300
4333 Goodfellow, 63120	Ages 16 through 24
Missouri Commission on Human Rights	(314) 340-7590
505 Washington, 63101	
Missouri Department of Economic Development Div. of V Development (MO Career Centers)	Vorkforce
4811 Delmar Blvd, 63108	(314) 877-0916
2780 N. Lindbergh Blvd, 63114	(314) 877-2748
Missouri Division of Workers' Compensation	(314) 340-6865
Adjudication services for disputed workers' cases betwe employers/insurance carriers. Fraud and noncompliance investafety. Crime victims compensation.	
Missouri Div. of Labor Standards	
3315 W. Truman, Jefferson City 65102	
Information on wages, hours, dismissal rights	(573) 751-3403
Missouri State Board of Mediation  Determine bargaining units and hold elections for public emp	,
OSHA-Occupational Safety & Health Adm	1-800-392-7743
United Way of Greater St. Louis	(314) 421-0700
(Refers person seeking help with employment to a numb 1111 Olive St., 63101	er of agencies)
Vocational Rehabilitation (see page 8 for locations and pho	one numbers)
Jim Casey Youth Opportunities Initiative	(314) 863-7000
222 S. Central, Ste. 305, 63105	
<b>→</b> ENVIRONMENTAL & RECY	CLING +

## ◆ ENVIRONMENTAL & RECYCLING ◆ INFORMATION

#### **◆ ENVIRONMENT & CONSERVATION ◆**

Audubon Society	(314) 599-7390
Coalition for the Environment	(314) 727-0600
6267 Delmar Blvd., Ste. 2-E, 63130	
DNR Resource Information Hotline	1-800-361-4827

<b>Guardian Angels</b> (314) 231-3188
Environmental Defense Fund
(For additional information regarding recycling)
<b>Gateway Greening, Inc.</b> (314) 588-9600
Metropolitan Sewer District Household Hazardous Waste(314) 768-2727
(This is an information line where constituents can leave their name and number and a representative will get back to them.)
Missouri Department of Conservation (314) 301-1500
Missouri Department of Natural Resources Hotline 1-800-334-6946
For information about a variety of topics concerning the environment, energy and state parks
St. Louis Office (314) 416-2960
Missouri Public Interest Research Group (MOPIRG)(314) 454-9560
National Pesticide Telecommunications Network 1-800-858-7378
National Wildlife Federation
Open Space Council - St. Louis Region
c/o Lee Learning Center, 4475 Castleman Ave., 63110(636) 451-6090
Sierra Club - Ozark Chapter (Eastern Missouri Group) (314) 644-0890
Sierra Club (Legislative Hotline) (202) 675-2394
Solid Waste Coordinator St. Louis Co Health Department (314) 615-0600
(The County Solid Waste Coordinator's office provides up-to-date recycling locations and compost facilities currently in operation.)

## → MUNICIPAL CURBSIDE RECYCLING →

Many cities in the 14th District offer curbside recycling. To see if curbside recycling is available or to obtain more information, contact your city hall.

#### **Municipal Drop Off Recycling Centers**

#### University City: Drop off:

975 Pennsylvania Avenue

- Steel & aluminum cans (co-mingle section)
- Corrugated cardboard (flattened)
- ♦ Newspaper, junk mail, office paper, magazines (yellow & green container)
- Textiles i.e. old clothes, rugs, curtains, bedding, anything not soiled (plain yellow container)

#### Jennings:

Recycling Center, 8937 Old Lucas & Hunt, 63136 ......(314) 869-3443

#### Florissant:

St. Ferdinand Parkway -- Mon.-Fri., 9 am - 6 pm; Sat. 10 am - 2 pm

<b>♦</b>	FOOD	SHFI	TER +
- ▼			-

American Red Cross(314) 516-2800
10195 Corporate Square, 63132-2905
Community Action Agency of St. Louis, Inc(314) 863-0015
2709 Woodson Rd, 63114
Community in Partnership Family Center (314) 423-7770
10740 W. Page, 63132-1016
Food Stamps
Ladies of Charity Service Center Caritas (314) 383-4207
7500 Natural Bridge Rd., Serves Zip Codes: 63120 and 63121
Thrift store: Tues - Sat 10:00 - 2:00Food Pantry: Wed & Fri 10:00 - 2:00
<b>Metro Ministry</b> (314) 534-1010
1040 S. Taylor, 63110
New Life Evangelistic Men's Shelter(314) 421-3020
1411 Locust, 63103
New Life Evangelistic Women's Shelter
County-9221 Delphine ans. machine (314) 421-3020 or (314) 832-3615
<b>Operation Food Search</b> (314) 726-5355
St. Philippine Emergency Shelter(314) 454-1012
1015 Goodfellow Blvd., 63112 Provides food and shelter
<b>St. Louis County Human Services</b> (314) 615-4453
TTY (314) 615-4425
St. Louis Housing Resource Center (Homeless Hotline) (314) 802-5444
(Other Bus.) (314) 802-5440
TTY (314) 802-5438

## **→ HEALTH RELATED SERVICES →**

· (2 K22) (1.25 (2	
Alzheimer's Association	1-800-980-9080
St. Louis Chapter, 9374 Olive Blvd., 63132	(314) 432-3422
ALS Association	(314) 432-2991
2258 Weldon Parkway, 63146	1-888-873-8539
Birth & Death Records	(314) 615-1720
111 S. Meramec, 1st Floor	
Missouri Dept. of Health-Vital Records	(573) 751-6400
Cancer Information	1-800-422-6237
Health Education & Disease Prevention	(314) 615-0600
John C. Murphy Family Health Center and Medical Examiners Office	
6065 Helen, 63134	(314) 522-6410

<b>Pine Lawn Health Center</b> (314) 679-7800		
4000 Jennings Station Road, 63121		
PAKT Community Resource Center(314) 524-2710		
Public Health Sanitation(314) 615-0600		
(Enforces ordinances and standards for food, pools and sewage)		
Vector Control (mosquito and rodent control.)(314) 615-8935		
<b>Salvation Army</b> (314) 535-0057		
3949 Forest Park Ave.		
St. Louis County Department of Health (314) 615-0600		
Tel-Link (Pre-natal care referrals) MO Dept. of Health 1-800-835-5465		

If you are eligible for Social Security monthly benefits and 65 or older, you are also eligible for Medicare for health benefits. There is no cost to you for the hospital part of Medicare (Part A), which pays for a large portion of any hospitalization you may require.

TTY 1-800-325-0778

www.ssa.gov

#### **Local Social Security Offices:**

5669 Delmar Blvd. 815 Olive Street 9525 Lewis & Clark Blvd. 8151 Clayton Road 1785 N. New Florissant Rd.

#### ♦ MEDICAID ♦

Medicaid is a health assistance program administered by the state according to certain federal guidelines. Benefits are available to persons who are temporarily or permanently disabled, as well as low-income families and others.

Medicaid pays for visits to the doctor; immunization against diseases such as measles, tetanus and polio; ambulance services in case of emergency; in-patient hospital care; yearly eye examinations; children's glasses; laboratory and X-ray services; home health care services; family planning services; certain dental work and certain prescriptions and nursing home care for eligible recipients.

**Division of Family Services - Income Maintenance** .......(314) 426-9600 9900 Page, 63132

#### ♦ PREGNANCY COUNSELING ♦

(Abortion Information & Counseling Service) ...... (314) 531-7526 4251 Forest Park Ave.

## **♦ HOSPITALS ♦**

Barnes-Jewish Hospital	(314) 362-5000
#1 Barnes-Jewish Hospital Plaza, 63110	
Barnes West County Hospital /BJC Health System	(314) 996-8000
12634 Olive Blvd., 63104o	r (314) 996-8410
Cardinal Glennon Children's Hospital	. (314) 577-5600
1465 S. Grand Ave (Poison Control	) (314) 772-5200
Christian Hospital (Northwest)/BJC Health System	(314) 953-6000
1225 Graham Rd., 63031	
(Northeast) 11133 Dunn Rd., 63136	(314) 653-5000
Forest Park Hospital	. (314) 768-3000
6150 Oakland Ave., 63134	
DePaul Health Center	. (314) 344-6000
12303 DePaul Drive, Bridgeton 63044	
Barnes Jewish Hospital/BJC Health System	. (314) 747-3000
#1 Barnes Jewish Hospital Plaza, 63110	
St. Alexius Hospital (Jefferson Campus)	(314) 268-6000
2639 Miami St., 63118	
Missouri Baptist Medical Center/BJC Health System	(314) 996-5000
3015 N. Ballas Rd.	
St. Anthony's Medical Center	. (314) 525-1000
10010 Kennerly Rd., 63128	
St. John's Mercy Medical Center	. (314) 569-6000
615 S. New Ballas Rd., Creve Coeur, 63141	
St. Joseph's Hospital of Kirkwood	(314) 966-1500
525 Couch Ave., 63122	
St. Louis Children's Hospital at	
Washington Univ./BJC Health System	(314) 454-6000
One Childrens Place, 63110	
Pediatric Answer Line	,
St. Louis Connectcare	. (314) 361-2273
5535 Delmar Blvd.	
St. Louis University Hospital	(314) 577-8000
3635 Vista at Grand, 63104	
St. Luke's Hospital	. (314) 434-1500
232 S. Woods Mill Rd., Chesterfield, 63017	

St. Mary's Health Center	. (314) 768-8000
6420 Clayton Rd., Richmond Heights, 63117	
Shriner's Hospital for Crippled Children	. (314) 432-3600
2001 S. Lindbergh	
Veterans Administration Hospitals	
John Cochran Hospital	. (314) 652-4100
Jefferson Barracks Hospital	. (314) 652-4100
#1 Jefferson Barracks Drive, St. Louis, MO 63125	

### **♦ HOUSING ♦**

Beyond Housing	(314) 533-0600
4156 Manchester Ave., 63110	
Community Action Agency of St. Louis, Inc	(314) 863-0015
Housing Authority - St. Louis County	(314) 428-3200
Home Improvement Grants (North County)	(314) 615-8232
Neighborhood Housing Services of St. Louis	(314) 533-0600
(Insurance counseling for homeowners and renters; programs; and educational program for people who want to bec	
Salvation Army - Transitional Housing Program	(314) 776-0688

## **→ INSURANCE →**

## **◆ LEGAL SERVICES ◆**

All citizens have a right to legal counsel regardless of their ability to pay. If you have a question about Missouri's laws or need legal advice, please contact one of the agencies or organizations listed below:

are agentice of organizations noted below.	
Public Defender - St. Louis County	(314) 615-4778
100 S. Central, 2nd Floor, 63105	
Lawyer Referral Service	(314) 621-6681
Can assist in locating an attorney. Small fee.	
Legal Services of Eastern Missouri	(314) 534-4200
4232 Forest Park Ave., 63108	or 1-800-444-0514
(Handles cases with consumer, landlord-tenant, and other proclients who are eligible; and for the elderly, free of charge)	oblems for low-income
Gateway Legal Services	(314) 534-0404
200 N. Broadway, Ste. 950, 63102	
Provides legal services to lower income persons. They handle So have experience with Medicaid, general relief, food stamps, consume Reduced fees may apply.	,
Missouri Commission on Human Rights	(314) 340-7590
505 Washington, 63101	
Missouri Protection & Advocacy Services	(314) 785-1702
2941 S. Brentwood Blvd., 63144	
(Services limited to people with developmental disabilities.)	
Small Claims Information Line	(314) 615-8091
7900 Carondelet, Room 224, 63105	
(Provides easy, inexpensive way to file a claim for \$3,000 or less	3)
Victims Service Division	(314) 615-4872
St. Louis County Prosecuting Attorney's Office-1st Floor 790	0 Carondelet 63105

St. Louis County Prosecuting Attorney's Office--1st Floor, 7900 Carondelet, 63105 (Serves victims in St. Louis County - guides them through social service and criminal justice systems, accompanies them during court appearances, helps replace food stamps, credit cards and personal papers, offers emotional support, works with orders of protection through domestic violence, provides services to victims in juvenile courts)

## **♦ MENTAL HEALTH SERVICES ◆**

BJC Behavior Health Services	. (314) 729-4004
343 S. Kirkwood Rd, Ste. 200, Kirkwood 63122	
Barnes Jewish Hospital	. (314) 747-3000
216 S. Kingshighway, 63110	
Bellefontaine Habilitation Center	. (314) 340-6000
10695 Bellefontaine Road, St. Louis 63137	
Div. Of Alcohol & Drug Abuse Regional Office	. (314) 877-0370
5400 Arsenal St., Room A-419, St. Louis 63139	
Hawthorne Children's Psychiatric Hospital	. (314) 512-7800
1901 Pennsylvania, St. Louis 63133	
Mental Health Assn. Of Greater St. Louis	. (314) 773-1399
1905 S. Grand Blvd., 63104	
St. Louis Psychiatric Rehabilitation Center	. (314) 877-6500
5300 Arsenal St., St. Louis 63139	
St. Louis Regional Center	. (314) 340-6500
211 N. Lindbergh, St. Louis 63141	
St. Louis Developmental Disabilities Treatment Centers	. (314) 340-6702
Provident Counseling	(314) 371-6500
2650 Olive St.	

## STATE SENATOR MARIA CHAPPELLE-NADAL

These pages in my Community Services Directory contain information about bills I worked on in the General Assembly in 2011, as well as information about how your tax dollars are working for you.

Please feel free to contact me about legislative issues that are important to you. It is an honor and privilege to serve you and represent your interests in the Missouri Senate.



## A Note from Maria:

The First Regular Session of the 96th General Assembly afforded me the opportunity to proudly represent the citizens who elected me to the Missouri Senate and serve as their voice in state government. It is an honor to represent the citizens of the 14th Senatorial District. The time between legislative session gives me the opportunity to head back to the district and the communities and neighborhoods that make up our area and share the Legislature's accomplishments, as well as prepare for the next session in Jefferson City.

As a member of the minority party, my goal is to work with members of the majority party, debate measures and ultimately pass legislation that best represents my constituents. While I formed new relationships with fellow senators in 2011, my goal for 2012 is to continue to work with my colleagues, whom I have enjoyed working with over the past year, and send vital bills past the legislative finish line where it will ultimately benefit the great citizens of Missouri.

66

I will continue to work with my fellow lawmakers to benefit the citizens of the 14th District as well as Missourians all across the Show-Me State.

99



## Legislative Accomplishments for 2011

Lawmakers marked the 2011 legislative session with many accomplishments, including the passage of a \$23 billion state operating budget, helping to draw Missouri's congressional districts and passing several other meaningful pieces of legislation.

One of the bills that I handled in the Senate, House Bill 182, a measure that brings awareness to colon cancer, was passed and signed by the governor. The legislation establishes the first Friday in March as "Dress in Blue for Colon Cancer Awareness Day" to encourage Missourians to wear blue and hold activities that increase awareness of colon cancer. Nationally, March is recognized as Colon Cancer Awareness Month.

Also, I stood behind a measure that allows citizens to show their support for the fight against breast cancer. An amendment to House Bill 430, an omnibus transportation bill, establishes a "Breast Cancer Awareness" license plate available to motorists in Missouri. Money collected from individuals who purchase the plate would go toward the cause to fight breast cancer.

## Other Legislative Accomplishments

- Saved affirmative action preference policy for contracting in Missouri.
- · Protected the affordability for and safe use of prescription drugs.
- Added language to House Bill 555 that would allow special parking signs for vans used for those with disabilities.
- Strengthened the local control bill by protecting health benefits for widows and dependent children of fallen officers; providing whistleblower protections for political interference in police business; giving officers a super majority on their pension board; limiting political activity for a police chief with penalties; maintaining education benefits and salary schedules for officers, etc. Although this bill did not pass, I plan to work on another version with the same provisions in 2012.
- Saved the State Commission on Special Health, Psychological and Social Needs of Minority Older Individuals Commission — the commission was facing repeal.
- Eliminated detrimental language contained in legislation, providing a financial benefit for the municipalities that I represent in the 14th District that participate in the St. Louis County Pool Tax.
- Fought to restore the Wine and Grape Tax Credit, which was on the chopping block in 2011.
- Saved funding for public radio by filibustering a measure that would do away with this valuable programming.
- Consistently stood up to speak on behalf of my citizens on the Senate floor and advocate our values.

## Distribution of Each Tax Dollar FY 2012 Missouri Operating Budget All Funds: \$23.233 Billion

- 1 Judiciary, Public Safety & Corrections (6.16¢)
- 2 Public Debt (0.33¢)
- 3 Health & Mental Health (9.54¢)
- 4 All Other Agencies\* (4.17¢)
- 5 Economic Development, Labor & Insurance (1.80¢)
- 6 Agriculture, Conservation & Natural Resources (2.18¢)
- 7 Social Services (34.97¢)
- 8 Employee Benefits (3.51¢)
- 9 Highways & Transportation (9.72¢)
- 10 Elementary & Secondary Education (22.67¢)
- 11 Higher Education (4.97¢)
  - \* Revenue, Office of Administration, Elected Officials, General Assembly, Real Estate



Source: Missouri Senate Appropriations Committee

## 2012 Sponsored Legislation:

- SB 535 Allows the City of St. Louis to control its police force without state intervention.
- SB 536 Requires long-term care facilities to encourage institute polices regarding familial involvement in the well-being and support of its residents.



- SB 537 Increases the penalty for the crime of harassment.
- SB 538 Requires, subject to appropriations, an expansion of the variety of kosher foods approved under the Women, Infants and Children (WIC) Special Supplemental Food Program.
- SB 539 Creates a crime for employers who divulge certain personal information of employees and customers.
- SB 540 Bars discriminatory employers from receiving public works contracts and requires employers to provide cause to terminated employees.
- SB 541 Prohibits a workforce development agency from knowingly omitting from any bidding process an entity with whom it has contracted.
- SB 542 Establishes a paper ballot as the official ballot.
- SB 543 Modifies provisions relating to elementary and secondary education.
- SB 544 Licenses clinical laboratory personnel.
- SB 545 Requires certain public officials and certain staff members of the executive branch and Missouri Legislature to submit to drug tests.
- Sb 587 Allows school districts and charter schools to establish and implement an age-appropriate curriculum to educate students about domestic violence.
- SJR 31 Makes St. Louis City a part of St. Louis County.
- SJR 32 Proposes a constitutional amendment to require the St. Louis Board of Freeholders to meet monthly and authorizes the people of St. Louis City and St. Louis County to modify the Missouri Constitution regarding the board.
- SJR 33 Proposes a constitutional amendment replacing the Highways and Transportation Commission with a Director of Transportation.

## ◆ SENIOR CITIZEN SERVICES ◆

#### ♦ MEDICARE/SOCIAL SECURITY ♦

If you are eligible for Social Security monthly benefits and 65 or older, you are also eligible for Medicare for health benefits. There is no cost to you for the hospital part of Medicare (Part A), which pays for a large portion of any hospitalization you may require.

www.ssa.gov

#### **Local Social Security Offices:**

5669 Delmar Blvd. 8151 Clayton Road 815 Olive Street 1785 N. New Florissant Rd. 9525 Lewis & Clark Blvd.

#### ♦ MEDICAID ♦

Medicaid is a health assistance program administered by the state according to certain federal guidelines. Benefits are available to persons who are temporarily or permanently disabled, as well as low-income families and others.

Medicaid pays for visits to the doctor; immunization against diseases such as measles, tetanus and polio; ambulance services in case of emergency; in-patient hospital care; yearly eye examinations; children's glasses; laboratory and X-ray services; home health care services; family planning services; certain dental work and certain prescriptions and nursing home care for eligible recipients.

For more information, contact:

**Division of Family Services - Income Maintenance** ...... (314) 426-9600 9900 Page, 63132

## **♦PRESCRIPTION DRUGS FOR LOW INCOME SENIORS**

Missouri Rx Program ......1-800-375-1406

www.morx.mo.gov

#### You May Be Eligible If You Are:

- A resident of the State of Missouri: and
- $\bullet~$  65 years of age or older and enrolled in Medicare; or age 18 64, disabled and enrolled in Medicare; and
- Single with an annual gross income of \$19,600 or less; or married with an annual gross income of \$26,400 or less; and
- Enrolled in a Medicare Prescription Drug Plan (Part D). To learn more about the Part D or to choose and enroll in a Part D plan that's best for you, visit www. medicare.gov or call 1-800-MEDICARE (1-800-633-4227) toll-free.

♦ Other information for pharmaceutical assistance:

Prescription Drug Information Assistance (CLAIM)......1-800-390-3330

CLAIM assists persons needing prescription drugs to locate appropriate sources for medicines.

Veteran's Administration .......1-877-222-8387

Veterans can call to see if they are eligible for prescription drug benefits

Seniors can ask their physician for free samples. If seniors are not eligible under the Missouri Rx program, they can ask their physician for a 90-day supply that provide a savings.

Many services for senior citizens are available. If you are having problems with utility bills, bus transportation, rent, food stamps, medical care, tax returns, or other things, one of the following agencies may be able to help you.

Information regarding abuse, neglect or exploitation of people over 60, handicapped adults between the ages of 18 and 59, or residents in long-term care facilities is relayed to representatives of the Division of Aging for action.

#### Alzheimer's Disease and Related Disorders Association

St. Louis Chapter	(314) 432-3422
Circuit Breaker	(314) 301-1660

Includes questions about Senior Citizen Tax Relief (Circuit Breaker), for retirees 65 or over on rent paid or real estate taxes. For information and tax forms, call or write: 2510 S. Brentwood, Ste. 300, St. Louis 63144.

CORP - County Older Resident Programs ...... (314) 615-4516 Dept. of Health & Senior Services ...... (314) 340-7300

For information on in-home services such as personal care, homemaker assistance, and

alternative and institutionalized care for seniors.

North County "Handyman Program".....(314) 615-7446

Monday through Friday 8:30 - 12:30

#### Day Care for Adults

#### American Red Cross - Adult day care

1625 Washington, Florissant 63033 ...... (314) 921-5118

Cardinal Ritter Senior Services ......(314) 962-7501

7663 Watson Rd., 63119

JCC Adult Day Services ......(314) 442-3245

6 Millstone Campus Dr., Suite 3000

Long-Term Care Information - Ombudsman ...... (314) 918-8222

(Options for long-term care facilities; fees; level of care; facility inspection files; Medicare/Medicaid information. Nursing home directories upon request.)

Older Adult Community Action Program (OACAP) ...... (314) 993-2671

#### Insurance

<b>BJC Plus &amp; Oasis</b> (314) 362-7587
(Help with insurance, Medicare and health care billings age 55 and over. Enrollment free. Other services are also available.)
<b>CLAIM</b>
(Insurance questions/claims for seniors.)
<b>Legal Services of Eastern Missouri (Elderly Law Unit)</b> (314) 534-4200
(Free legal services for the elderly)
Meals On Wheels  - Hot lunches delivered to your home, call   (314) 268-1523
Mid-East Area Agency on Aging(314) 869-1450
1570 Chambers Rd,, 63136
National Eye Care Project
(Professional medical eye care is available for the needy elderly at no cost to the patient, prescription and glasses not included.)
OATS-Bus Transportation Information (314) 894-1701
<b>The Older Women's League (O.W.L.)</b> (314) 725-5862
(To promote the image and status of mid-life and older women)
<b>Golden Opportunities</b> (314) 542-4900
St. Luke's Hospital, 232 S. Woods Mill Rd., 63017
Visiting Nurse Association(314) 918-7171

## **→ TAXES →**

Each year new federal and state legislation brings changes in our tax laws. Hopefully, some of these new laws bring tax relief to most, if not all of us. In any event they do make the task of preparing income tax returns a challenging one.

Income Tax Division ...... (314) 877-0177

#### **Missouri Department of Revenue**

2510 S. Prontwood, Suito 300, 63144

25 TO 5. Brentwood, Suite 500, 05 144	
Mon Fri., 8:00 a.m 4:30 p.m.	
Tax Form Request Hotline	1-800-877-6881
Circuit Breaker Tax Relief for Senior Citizens	(314) 615-5500
	TTY (314) 615-3746

lacktriangledown For help with filing tax returns (no fee for low-income persons), contact

2218 N. Hwy 67, Florissant

## **→** TRANSPORTATION **→**

For information about our state highways, transportation services, law enforcement assistance, or auto and driver's licenses, contact:

MOTOR VEHICLE AND DRIVERS LICENSING	
▼ Department of Revenue - Licensing & Titles	(573) 751-4509
Truman Bldg., Jefferson City, MO 65105	
www.dor.mo.gov/mvdl/offloc/	
▼ Motor Vehicle & Driver's License Contract Offices	
Bridgeton - 12350 Natural Bridge	. (314) 298-0127
Mon-Fri 9:00 - 5:00; Sat 9:00 - 1:00	
Clayton - 32 North Central	(314) 863-5331
Mon-Fri 9:00 - 5:00; 1st & Last Sat 9:00 - 1:00	
Deer Creek - 3238 Laclede Station Rd	. (314) 645-1044
Mon-Fri, 8:30 - 5:00; 1st & Last Sat 9:00 - 12:00	
Ferguson - 728 S. Florissant Rd.	. (314) 521-2360
Mon-Fri 9:00 - 5:00; Sat 9:00 - 1:00	
Florissant - 620 North Highway 67	. (314) 921-3446
Mon-Fri 9:00 - 5:00; Sat 9:00 - 1:00	
<b>North County</b> - 10990 New Halls Ferry Rd	(314) 830-0703
Olivette - 9652 Olive Street Rd.	. (314) 692-8222
Mon-Fri 9:00 - 5:00; Sat 9:00 - 1:00	
Overland - 9506 Lackland Rd.	. (314) 890-0860
Mon-Fri 9:00 - 5:00; 1st & Last Sat 9:00 - 1:00	
South County - 27 Ronnie's Plaza	. (314) 843-5223
Mon-Fri 9:00 - 5:00; Sat 9:00 - 1:00	
▼ Motor Vehicle & Driver's License Testing (Highway Patro	1)
Hazelwood - 7250 N. Lindbergh, Hazelwood Plaza	(314) 731-4418
Mon Fri., 7:30 a.m 6:00 p.m.	
Ballwin - 15425 Manchester Rd.	(636) 256-3951
#13 Ballwin Plaza Shopping Center	
Mon Fri., 8:00 a.m 5:00 p.m.	(0.4.4) 0.77 0.000
Jennings - 8501 Lucas & Hunt Rd.	(314) 8/7-2222
Jennings State Office Building	
Mon Fri., 8:00 a.m 5:00 p.m.	

Maplewood - 3256 Laclede Sta. Rd., Ste 100  Deer Creek Center	(314) 877-0199
Mon Fri., 8:00 a.m 5:00 p.m.	
♦ PUBLIC TRANSIT SERVICES ♦	
AMTRAK - Information & Reservations	.1-800-872-7245
Metro Bus Lines (General Information)	(314) 231-2345
transitinformation@metrostlouis.org 707 North 1 Street, St.	
Call-A-Ride	
Metro offers North County residents a ride service. Rides may be schein advance.	` '
Call-A-Ride Plus/Bi-State	. (314) 652-2600
(Transportation for the disabled)	
Handicapped/Mid-East Area Agency on Aging	. (636) 207-1323
14535 Manchester Rd., Manchester 63011	
OATS — Bus Transportation Information (North of 40)	) (314) 894-0517
$\diamond$ STREET & HIGHWAY INFORMATION $\diamond$	
Department of Transportation - District 6 Office	. (314) 340-4100
1590 Woodlake Dr., Chesterfield, MO 63107	
Traffic Division - City of St. Louis	. (314) 647-3111
1900 Hampton Ave., 63139	
St. Louis County Highways and Traffic Dept	. (314) 615-8549
121 S. Meramec, Clayton 63105	
Missouri Department of Transportation	
Customer Service	1-888-275-6636
◆ UTILITIES/ENERGY INFORMA	TION +
Ameren U.E.	(314) 342-1111
(Inquiries about your bill, to obtain meter reading or discuss credit)	
Report outage	(314) 342-1000
Gas Leaks (Laclede)	. (314) 342-0800
Laclede Gas	. (314) 621-6960
Community Action Agency of St. Louis, Inc.	. (314) 863-0015
(Energy assistance, Weatherization)	. (314) 863-0015
Metropolitan Sewer District	. (314) 768-6200
(Customer service and credit information)	
Mo American Water Co. (Credit information)	. (314) 991-0333
To report leaks (24 hours)(Ext. 420)	) (314) 991-3404
AT&T Residential Repair Center (Voice Recorded Message)	1-800-246-8464

#### ♦ NOTICE REQUIRED ON UTILITY CUTOFFS ♦

During the winter heating season, Missouri gas and electric utilities regulated by the Missouri Public Service Commission must give customers at least ten days written notice before service may be disconnected and additional written or personal contact at least 96 hours prior to disconnection. Additionally, no disconnections may occur on any day in which the temperature is forecast to be below 30 degrees.

These rules, which are in effect between Nov. 1 and March 31, require also that customers whose service is about to be cut off be told that they might qualify for financial aid to help pay their utility bills. Elderly or handicapped customers who register with utilities in advance are given even greater protection by the new rules.

Customers can get more information on these regulations by calling:

## ♦ VETERANS BENEFITS ◆

The federal government has made many special benefits available to veterans. For questions concerning disability benefits, veterans' pensions, scholarships and loans under the GI Bill, contact a representative of Veterans' Affairs at one of the following locations:

Tollowing locations.
American Red Cross Blood Services (314) 658-2000
4050 Lindell, 63108
Missouri Veterans Commission (573) 751-3779
12 Floor, Jefferson State Office Building 1-866-VET-INFO
P.O. Drawer 147, Jefferson City, MO 651021-866-838-4636
400 S. 18th St., Room 107, St. Louis, MO 63103-2271 (314) 552-9885
St. Louis County Office of Veterans' Services (314) 615-4413
121 S. Meramec Ave., Clayton 63105
North County, 21 Village Sq., Hazelwood 63042(314) 615-7414
South County, 4546 Lemay Ferry, 63129(314) 615-4038
<b>Veterans' Benefits</b>
400 S. 18th St., St. Louis, MO 63103
Education Benefits1-888-442-4551
Veterans' Administration Hospitals
John Cochran Hospital (314) 652-4100
915 North Grand, 631061-800-228-5459
<b>Jefferson Barracks Hospital</b> (314) 652-4100
#1 Jefferson Barracks Drive, St. Louis, MO 63125

## ♦ VOLUNTEER ORGANIZATIONS ◆

4625 Lindell Blvd., Ste. 501

A Big Brother or Big Sister serves as a friend, role model, mentor and confidant. The focus is on spending time with a child. Ages 5 - 17 served; volunteers need valid drivers license and insurance. Must attend training session.

**Foster Grandparents**.....(314) 961-8000 ext. 242

If you are 60 years of age or older and have a low income, you can work part-time with children with special needs and receive a stipend of \$2.65 per hour (non-taxable). Call for more information.

**Long Term Care Volunteers**.....(314) 918-8222

For nursing home advocacy. Available during daytime hours.

Family & Community Services ......(314) 615-4516

Regularly scheduled phone calls between the elderly to make sure all is well.

## ♦ VOTER REGISTRATION ◆

Voting is the right and responsibility of all qualified citizens. Eligible voters are required to be at least 18 years of age, a resident of the state and a citizen of the United States.

Upon reaching 18 or moving to Missouri, anyone desiring to register to vote can do so by taking valid identification to a local registration location. This must be done by the fourth Wednesday prior to any election in order to vote in that particular election. After registering, you're eligible to vote in any election.

To obtain a list of the registration locations nearest you, contact the St. Louis County Board of Election Commissioners at 314-615-1800. You can register at the election board office and at most libraries, city halls, division of motor vehicle offices and school district offices.

#### ♦ ABSENTEE BALLOTS ♦

County residents can request an absentee ballot by mail, or in person or with the assistance of a relative or a guardian by contacting the St. Louis County Election Board, 12 Sunnen Dr., Maplewood, MO 63143.

# GOVERNMENT OFFICES

▼ To learn who the elected officials are for your area, call:			
County Election Board .		(314) 615-1800	
League of Women Voter	s	(314) 961-6869	
<b>♦</b> FEDERAL			
	ter	1_800_688_9889	
	Branch (Library of Congress Inte		
Office States Legislative	http://thomas.loc.gov/	met resource r age).	
	http://thomas.ioc.gov/		
U	NITED STATES SENATORS		
Christopher "Kit" Bond	274 Russell Senate Office Bldg	(202) 224-5721	
bond.senate.gov	Washington, D.C. 20510	FAX: (202) 224-8149	
(District Office)	7700 Bonhomme, Ste. 615	(314) 725-4484	
	St. Louis, MO 63105	FAX: (314) 727-3548	
Claire McCaskill	717 Hart Senate Office Bldg	(202) 224-6154	
mccaskill.senate.gov	Washington, D.C. 20510		
(District Office)	5850A Delmar Blvd	` '	
	St. Louis 63112	FAX: (314) 361-8649	
_	ED STATES REPRESENTATIVE	ES	
William L. Clay, Jr.	415 Cannon House Office Bldg	` '	
1st District	Washington, D.C. 20515		
(St. Louis City Office)	625 N. Euclid, Ste. 220		
	St. Louis 63108	FAX: (314) 367-1341	
(St. Louis County Office)	8021 W. Florrisant, St. Louis 63	` '	
		, ,	
Todd Akin	117 Cannon House Office Bldg.		
2nd District	Washington, D.C. 20515		
(District Office)	301 Sovereign Ct., Ste. 20	, ,	
Russ Carnahan	Ballwin, MO 63011		
3rd District	1232 Longworth BldgWashington, D.C. 20515	, ,	
(District Office)	8764 Manchester Rd., Ste 203.		
(District Office)	St. Louis, MO 63144		

Visit the Missouri State Government Home Page on the Internet Internet Address: http://www.state.mo.gov

Missouri on-line offers access to the Executive, Judicial and Legislative Branches and to most departments of state government. Other helpful information is also available.

## **♦ STATE ELECTED OFFICIALS**

Governor Jeremiah (Ja Executive Office P.O. Box 720 Jefferson City, MO 651 www.governor.mo.gov	n <b>y) Nixon</b>	573-751-3222
Lt. Governor Peter Kin State Capitol, Room 2: Jefferson City, MO 651 www.ltgov.mo.gov		573-751-4727
Secretary of State Rob State Capitol, Room 20 Jefferson City, MO 6510 www.sos.mo.gov		573-751-4936
State Treasurer Clint Zong State Capitol, Room 22 Jefferson City, MO 6510 www.treasurer.mo.gov		573-751-2411
State Auditor Thomas State Capitol, Room 12 Jefferson City, MO 651 www.auditor.mo.gov		573-751-4824
Attorney General Chris P.O. Box 899 Jefferson City, MO 6510	<b>S Koster</b>	573-751-3321
www.ago.mo.gov <b>St. Louis Office:</b> Old Post Office, 815 Ol St. Louis, MO 63101	ive St., Suite 200	314-340-6816
	<b>♦ STATE</b>	<u>LEGISLATURE</u>
Name/ District	Email and Capitol Address	Jefferson City
Sen. Maria Chappelle-Nadal 14th Sen. District	Rm. 421, State Capitol maria.chappellenadal@senate.mo.gov	(573) 751-4106

# District Capitol Address Sen. Maria Chappelle-Nadal Rm. 421, State Capitol (573) 751-4106 14th Sen. District maria.chappellenadal@senate.mo.gov Rep. Tommie Pierson Room 135AB, State Capitol (573) 751-6845 69th District tommie.pearson@house.mo.gov Rep.Sharon Pace Room 105G, State Capitol (573) 751-4726 70th District sharon.pace@house.mo.gov

Rep. Clem Smith 71st District	Room 135AA, State Capitol clem.smith@house.mo.gov	(573) 751-4468
Rep. Rory Ellinger 72nd District	Room 109E, State Capitol rory.ellinger@house.mo.gov	(573) 751-4265
Rep. Bert Atkins 75th District	Room 116-4, State Capitol bert.atkins@house.mo.gov	(573) 751-9760
Rep. Churie Spreng 76th District	Room 109I, State Capitol churie.spreng@house.mo.gov	(573) 751-9628
Rep. Eileen McGeoghegan 77th District	Room 116-1, State Capitol eileen.mcgeoghegan@house.mo.gov	(573) 751-0855
Rep. Margo McNeil 78th District	Room 116AI, State Capitol margo.mcneil@house.mo.gov	(573) 751-5365
Rep. Mary Nichols 79th District	Room 105H, State Capitol mary.nichols@house.mo.gov	(573) 751-1832
Rep. Sylvester Taylor 80th District	Room 317B, State Capitol sylvester.taylor@house.mo.gov	(573) 751-0169
Vacant 83rd District		

TO WRITE YOUR STATE REPRESENTATIVE:

Representative's Name

201 W. Capitol Ave., State Capitol

Jefferson City, MO 65101

TO WRITE YOUR STATE SENATOR: Senator Rita Heard Days

201 W. Capitol Ave., State Capitol

Jefferson City, MO 65101

## **♦ TOUR THE CAPITAL CITY ◆**

The agencies listed below have tours available. Reservations can be made by calling the number listed with each agency. Our Jefferson City office will be glad to help arrange a tour for you. Call early to set dates and times.

STATE CAPITOL TOURS	(573) 751-2854
Seven days a week on the hour, 8-12 and 1-4 pm.	No tours on New Year's Day, Easter,
Thanksgiving and Christmas.	

#### 

except for the traditional Christmas Candlelight Tours held during the holiday season. Groups (10 or more) by appointment only.

JEFFERSON LANDING HISTORIC SITE	. (573) 751-3475
Tuesday - Saturday, 10:00 am-4:00 pm. No tours on New Year's Day, Ea	ster, Thanksgiving
and Christmas. (Reservations recommended for groups of 10 or more).	

**HIGHWAY PATROL SAFETY ED. CENTER & MUSEUM** ......(573) 526-6149 Weekdays 9 am to 3 pm.

**RUNGE CONSERVATION NATURE CENTER** ...... (573) 526-5544 Open Monday-Saturday, 8 am to 5 pm and Sunday, 12 - 5 pm

## **♦ STATE DEPARTMENTS ◆**

Missouri State Operator	(573) 751-2000
(Assistance in finding a state agency number.)	,
Administration	(573) 751-3311
State Capitol, Room 125	
P.O. Box 809, Jefferson City, MO 65102	
Agriculture	(573) 751-3359
1616 Missouri Blvd.	
P.O. Box 630, Jefferson City, MO 65102	
Conservation	(573) 751-4115
2901 W. Truman Blvd.	
P.O. Box 180, Jefferson City, MO 65102	
St. Louis Phone (Powder Valley)	(314) 301-1500
Corrections & Human Resources	(573) 751-2389
P.O. Box 236, Jefferson City, MO 65102	
Constituent Services	, ,
Probation and Parole, St. Louis	(314) 340-3801
Economic Development	(573) 751-4962
P.O. Box 1157, Jefferson City, MO 65102	
St. Louis Phone	
Community & Economic Development	
Tourism	
Elementary & Secondary Education	(573) 751-4212
P.O. Box 480, Jefferson City, MO 65102	
Health and Senior Services	(573) 751-6400
P.O. Box 570, Jefferson City, MO 65102	
St. Louis County Vital Records Phone	(314) 615-1720
Jefferson City Vital Records Phone	(573) 751-6387
Senior Services (St. Louis County)	(314) 340-7300
Higher Education	(573) 751-2361
3515 Amazonas Dr., Jefferson City, MO 65109	
Insurance, Financial Institutions and	
Professional Registration	(573) 751-4126
301 W. High St. Room 530, Jefferson City, MO 65102	4 000 700 7000
Consumer Hotline	
St. Louis Phone	(3 14) 340-0030
Labor & Industrial Polations	(573) 751 4004
Labor & Industrial Relations	(373) 731-4091
Mental Health	1 900 364 0697
WICHTAI FICALLII	1-000-304-908/

1706 E. Elm

PΩ	Box 687	Jefferson	City	MO 65	102

Natural Resources	1-800-361-4827
P.O. Box 176, Jefferson City, MO 65102	
St. Louis	(314) 416-2960
Public Safety	(573) 751-4905
P.O. Box 749, Jefferson City, MO 65102	
Revenue	(573) 751-4450
P.O. Box 311, Jefferson City, MO 65102	
Income Tax Refund Information	(573) 751-3505
See Page 19 for St. Louis Numbers	
Social Services	(573) 751-4815
P.O. Box 1527, Jefferson City, MO 65102	
St. Louis County Family Services	(314) 426-9601
Child Support Enforcement	
Non-custodial parents A-K	
Non-custodial parents L-Z	(314) 877-3050
Transportation	Toll Free 1-888-275-6636
P.O. Box 270, Jefferson City, MO 65102	
St. Louis District Office	(314) 275-1500

## **♦ ST. LOUIS COUNTY GOVERNMENT ◆**

www.co.st-louis.mo.us

41 South Central Clayton, M0 63105	(314) 615-5000
County Executive - Charlie A. Dooley	(314) 615-7016
County Council, District 1 - Hazel Erby	(314) 615-5436
County Prosecuting Attorney - Robert McCullough	(314) 615-2600

## **♦ COUNTY DEPARTMENTS ◆**

Economic Council	(314) 615-7663
Elections, Board of	(314) 615-1800
Electrical Code Supervisor	(314) 615-7161
Emergency Management	(314) 628-5400
Health	(314) 615-0600
Highways & Traffic	(314) 615-8504
Housing Authority	(314) 428-3200
Human Services	(314) 615-4453

Included in the services offered by the St. Louis County office of Human Services are older resident programs, youth programs, veterans services, home improvement and first-time home buyer programs.

Judges 21st Judicial Circuit	(314) 615-8029
Judicial Administration	(314) 615-2666
Justice Services	(314) 615-5245 or 615-5752
Municipal Courts	(314) 615-8760
Parks & Recreation	(314) 615-4386
Personnel	(314) 615-5429
Planning	(314) 615-2520
Police (St. Louis County)	(314) 889-2341
Public Works	(314) 615-5184
Revenue	(314) 615-5500
Assessor	(314) 615-2555
Collector	(314) 615-5500
Licensing	(314) 615-5107
Recorder of Deeds	(314) 615-7100
Sheriff - St. Louis County	(314) 615-4724
Spirit of St. Louis Airport	(636) 532-2222

## **→** TOWNS, CITIES & VILLAGES **→**

(Municipalities in the 14th Senatorial District)

(	/
Bel-Nor, 8416 Natural Bridge, 63121	(314) 381-2834
Bel-Ridge, 8920 Natural Bridge, 63121	(314) 429-2878
Bellerive, 8416 Natural Bridge, 63121	(314) 382-5377
Berkeley, 6140 N. Hanley, 63134	(314) 524-3313
Beverly Hills, 7150 Natural Bridge, 63121	(314) 382-6544
Breckenridge Hills, 9623 St. Charles Rock Road, 63114	(314) 427-6868
Bridgeton, 11955 Natural Bridge Road, 63044	(314) 739-7500
Calverton Park, 52 Young Drive, 63135	(314) 524-1212
<b>Charlack</b> , 8401 Midland, 63114	(314) 427-4715
Cool Valley, 100 Signal Hill Drive, 63121	(314) 521-3500
Country Club Hills, 7422 Eunice, 63136	(314) 261-0845
Dellwood, 1415 Chambers Road, 63135	(314) 521-4339
Edmundson, 4440 Holman Lane, 63134	(314) 428-7125
Ferguson, 110 Church St., 63135	(314) 521-7721
Flordell Hills, 5645 Jennings Road, 63136	(314) 382-5524
Florissant, 955 Rue St. Francois, 63031	(314) 921-5700
Glen Echo Park, 7206 Henderson Rd., 63121	(314) 382-7355

Greendale, 7717 Natural Bridge Rd., Room 202	. (314) 383-2577
Hanley Hills, 7713 Utica Dr., 63133	. (314) 725-0909
Hazelwood, 415 Elm Grove Lane, 63042-1917	. (314) 839-3700
Hillsdale, 6428 Jesse Jackson Ave., 63121	. (314) 381-0288
Kinloch, 5990 Monroe Ave., 63140	. (314) 521-3335
Maryland Heights, 212 Millwell Dr., 63043	(314) 291-6550
Normandy, 7700 Natural Bridge, 63121	. (314) 385-3300
Northwoods, 4600 Oakridge Blvd, 63121	. (314) 385-8000
Norwood Court, 7560 Norwalk Lane, 63121	. (314) 385-0715
Overland, 9119 Lackland Road, 63114	. (314) 428-4321
Pagedale, 1420 Ferguson Ave., 63133	. (314) 726-1200
Pasadena Hills, 3915 Roland Blvd., 63121	. (314) 382-4453
Pasadena Park, P.O. Box 210357, 63121	. (314) 383-0010
Pine Lawn, 6250 Steve Marre Ave., 63121	. (314) 261-5500
<b>St. Ann</b> , 10405 St. Charles Rock Road, 63074	(314) 427-8009
<b>St. John</b> , 8944 St. Charles Rock Rd., 63114	. (314) 427-8700
Sycamore Hills, 2501 Hartland Ave., 63114	(314) 426-5750
University City, 6801 Delmar Blvd., 63130	. (314) 862-6767
Uplands Park, 6390 Natural Bridge, 63121	. (314) 383-1856
City of Velda City, 2803 Maywood Ave., 63121	. (314) 382-6600
Velda Village Hills, 3501 Avondale, 63121	. (314) 261-7221
Vinita Park, 8374 Midland Blvd., 63114	(314) 428-7373
Vinita Terrace, 8027 Page Ave, 63130	. (314) 427-4488
Wellston, 1414 Evergreen, 63133	. (314) 553-8000
Woodson Terrace, 9351 Guthrie Ave., 63134	(314) 427-2600

## PARKS IN ST. LOUIS COUNTY

Park Name	Address	Park Hours
Affton White Rodgers		
Community Center	9801 Mackenzie Rd, 63123	Call 638-2100
Bee Tree	2701 Finestown Rd, 63129	Sunrise to sunset
Black Forest	9822 Perrin Ave, 63125	Sunrise to sunset
Bohrer, George H.	5705 S. Lindbergh Blvd, 63123	Sunrise to sunset
Classe, Ferdinand M.	3259 Baumgartner Rd, 63129	Sunrise to sunset
Cliff Cave	806 Cliff Cave Rd 63129	Sunrise to sunset
Clydesdale	9517 Green Park Rd, 63123	Sunrise to sunset

# State Senator Maria Chappelle-Nadal

Serving the constituents of the 14th District in the Missouri Senate.



**♦ COMMUNITY SERVICES DIRECTORY ♦**2011-2012